DIRECTORY OF SERVICES AND PRODUCTS COMMERCIALIZED BY THE SPVM
1 DELIVERY OF POLICE RESOURCES  8
   Public Safety  9
   Traffic Control  10
   Police Escorts  10
   Close Protection  11

2 DELIVERY OF SPECIALIZED POLICE RESOURCES  12
   Canine Squad  13
   Police Divers  14
   Electronic Surveillance  14
   Electronic Scanning  15

3 DEVELOPMENT OF SKILLS AND EXPERTISE  16

3.1 TRAINING COURSES  17
   Patrolling and Policing Methods  17
   Motorcycle Handling for Police Officers  17
   Motorcycle Helmet Legislation  18
   Bike Patrol  18
   Marine Patrol  19
   Physical Intervention Levels I and II  19
   Street Survival  20
   Communication in Conflictual Situations  20

3.2 DEVELOPMENT WORKSHOPS  23
   Police Investigation  23
   Fraud Investigation  23
   Arson  24
   Street Gangs, Criminal Biker Gangs and Asian Gangs  24
   Specialized Operations  25
   Management and Handling of Suspicious Packages  25
   Physical Surveillance  25
   Troop Deployment  26
   Dynamic Entries  26
   Communications  27
   Media Relations  27

3.3 SEMINARS  27
   The Concept of Neighbourhood Watch within Community Relations  27
   Interventions Involving Individuals Suffering from Mental Illness or Living with an Intellectual Disability  28
   Fraud  28
   Crime Involving Street Gangs, Criminalized Biker Gangs and Asian Gangs  29
4 ADVISORY SERVICES 30

4.1 SECURITY 31
   Security Planning for Events 31
   Dealing with Terrorism and Organizing
   Emergency Measures 32
   Crowd Control 32

4.2 SPECIALIZED POLICE INTERVENTIONS 33
   Police Interventions and Organized Crime 33

4.3 HUMAN RESOURCE MANAGEMENT 33
   Health and Safety 33
   Occupational Health and Safety Research and Tools 33
   Implementation of a Joint Structure for
   Managing Work-related Injuries 34
   Suicide Prevention Program 34
   “Together for Life” 34
   Training 36
   Support for Implementing Training Programs 36
   Selection and Evaluation 36
   Developing Police Job Descriptions 36

4.4 TECHNICAL ADVICE FOR FILM PRODUCTIONS 37
   Technical Advice for Film Productions 37

5 POLICE EQUIPMENT AND
   MANAGEMENT TOOLS 38
   Ergonomic Equipment 39
   Firearms Expertise 40
   Repair of Firearms and Other Equipment 40
   Location and Equipment Rental for
   Film and Television Productions 41
   Police Policies and Procedures 42
   Software 42

6 POLICE INFORMATION AND STATISTICS 44
   Analysing Prior Convictions of Those Working
   with Vulnerable Persons 45
   Criminal Profiles 46
   Crime Statistics 46
   Incident Reports 47
   Photos 47
A directory to discover
Market the products and services of the Service de police de la Ville de Montréal (SPVM)? Why not? We are often asked to share our expertise and know-how. How, then, can we make such a partnership beneficial for both parties? The idea blossomed and the directory that you are now holding shows the entire range of the SPVM’s services, training courses, conferences, products and studies.

I am especially proud of it as it does credit to the men and women who make up our police service. This directory reflects an extraordinary expertise, itself the fruit of a tradition acquired over generations. The products and services that we offer here are at the leading edge of proven policing research and practices. Other projects are currently in development and will be offered to you as soon as they are available. And please feel free to let us know if you have any needs that are not addressed within this directory.

I invite you to read through the directory and call on our expertise. I am convinced that the benefits will meet your highest expectations.

Yvan Delorme
Director
DELIVERY OF POLICE RESOURCES
Often, the mere presence of uniformed police officers on motorcycles or in patrol cars heightens the security of an event. Moreover, the police officers involved in providing commercial services and assigned to public safety, traffic control, police escorts and close protection have the same powers and duties as any other officer of the law on regular duty.

Our police staff is trained and qualified in the latest intervention techniques and uses state-of-the-art equipment.

The SPVM first carries out a security needs analysis for the client in order to determine the resources required. Its expertise in event security is renowned, whether in terms of ensuring public safety or providing traffic control, police escorts or close protection.

**Public Safety**
PRP-001

**DESCRIPTION**
Ensure public safety and maintain order at public, corporate and private events through the presence of police officers identified by SPVM colours and using SPVM equipment.

Police officers assigned to public safety will patrol in cruisers, on motorcycle or on foot, depending on the needs of our clientele. SPVM specialized services, such as the mounted patrol and canine squad, are also available upon request.

Cadets may also be assigned to certain specific tasks.

**TARGET CLIENTELE**
This service is intended for businesses, private event planners, film and television productions, and the public and parapublic sectors.

**PRICE**
Hourly rate.
Traffic Control
PRP.002

DESCRIPTION
Ensure the control of automobile traffic during public and private events, film shoots or construction work on public thoroughfares. Also ensure the safety of crowds, pedestrians and residents. Police officers assigned to traffic control will be in cruisers or on motorcycles, depending on the needs of our clientele. SPVM specialized services, such as the mounted patrol and canine squad, are also available upon request.

TARGET CLIENTELE
This service is intended for businesses, private event planners, and film and television productions.

PRICE
Hourly rate.

Police Escorts
PRP.003

DESCRIPTION
Ensure the safe travel of unusual motor vehicles, in response to insurance company requirements. The SPVM prefers using the motorcycle unit for police escorts, but it can also assign patrol cars, depending on the needs of our clientele. SPVM specialized services are also available upon request.

TARGET CLIENTELE
This service is intended for businesses, private event planners, private security agencies, private armoured car services, film and television productions, and funeral homes.

PRICE
Hourly rate.
CLOSE PROTECTION
PRP 004

DESCRIPTION
Ensure the safety of VIPs by providing bodyguards.

TARGET CLIENTELE
This service is intended for businesses, private event planners, and local or foreign public and parapublic sectors.

PRICE
Hourly rate.
Delivery of Specialized Police
The SPVM offers police resources with renowned expertise.

### Canine Squad

**RPS 001**

**DESCRIPTION**

Perform searches for suspicious packages inside buildings.

**TARGET CLIENTELE**

This service is intended for police services,¹ businesses, private event planners, and the public and parapublic sectors.

**PRICE**

Hourly rate.

¹ In cases where the Sûreté du Québec is not able to offer this service and only under agreement with the Sûreté du Québec.
**Electronic Surveillance (Translators)**

*RPS-003*

**DESCRIPTION**
Intercept communications in order to provide backup for police services affected by an overload of work or having special needs in terms of foreign language translation.

The SPVM has lines for electronic surveillance that, during certain periods, can be made available to you. Several members of our staff speak various languages.

**TARGET CLIENTELE**
This service is intended exclusively for police services.

**PRICE**
Hourly rate.

---

**Police Divers**
*RPS-002*

**DESCRIPTION**
Perform underwater searches. Recover objects or goods.

**TARGET CLIENTELE**
This service is intended for police services, businesses, private event planners, and the public and parapublic sectors.

**PRICE**
Hourly rate.

---

---

1 In cases where the Sûreté du Québec is not able to offer this service and only under agreement with the Sûreté du Québec.
Electronic Scanning
RPS 004

DESCRIPTION
The SPVM has a wide experience in the installation and detection of electronic listening devices. It can also provide its clientele with the latest technology for detecting and neutralizing electronic devices used to intercept private conversations.

TARGET CLIENTELE
This service is intended for police services, businesses, and the public and parapublic sectors.

PRICE
Hourly rate, plus nominal fees for use of equipment.

1 In cases where the Sûreté du Québec is not able to offer this service and only under agreement with the Sûreté du Québec.
Development of skills and experience
Given its high number of interventions, the SPVM can provide comprehensive and pertinent training and development workshops in a number of fields.

### 3.1 Training courses

#### Motorcycle Handling for Police Officers

**DFO-001**

**DESCRIPTION**

Handling a motorcycle on a track, at high and low speeds, and learning how to control a motorcycle, with the focus on policing. Complementary training on motorcycle helmets (see DFO-002) can be added.

This thorough and comprehensive course is offered by qualified trainers who have vast experience in the urban environment, as well as the escort of dignitaries travelling by motor vehicles.

Duration: Three weeks; motorcycling at low speed (first week), at high speed (second week) and on-road motorcycling (third week).

**TARGET CLIENTELE**

This training is intended exclusively for police services.

**PRICE**

Flat rate based on the number of participants.
**Bike Patrol**  
**DFO-003**

**DESCRIPTION**  
Training in bike patrol techniques for improved patrolling in an urban environment, including manoeuvres in emergency situations. The course includes concepts of day and night bike patrolling, adjusting the bike, nutrition and warm-up exercises. Candidates will undergo a practical evaluation.  
Duration of the course: 3 days.

**TARGET CLIENTELE**  
This training is intended for police services, businesses, private event planners and community organizations.

**PRICE**  
Flat rate based on the number of participants. Maximum of 12 participants. Ratio of six participants or fewer per instructor.

---

**Motorcycle Helmet Legislation**  
**DFO-002**

**DESCRIPTION**  
Theoretical training related to motorcycle helmets.  
The course deals with the relevant legislation, the seizure process, the preparation of evidence for court and the police officer’s testimony. It can be integrated into the Motorcycle Handling for Police Officers course (see DFO-001).  
The course is taught by a Court-recognized expert witness. This police officer is an SAAQ lecturer and is involved in a study on the non-compliance of motorcycle helmets.  
Duration: Three-hour session (if it is not combined with another course).

**TARGET CLIENTELE**  
This training is intended exclusively for police services.

**PRICE**  
Flat rate based on the number of participants.
SECTION 3

Physical Intervention Levels I and II

DFO-005 and DFO-006

DESCRIPTION
Level I offers basic training in physical intervention, approaching the individual, joint locks and pressure point techniques. Level II provides supplementary training, including advanced concepts that require a wider range of skills in order to make the techniques faster and more effective.

Upon completion of this training, participants will know how to: explain the basics of the law during an intervention, explain what powers they have to intervene, use the adapted force continuum chart, understand their own behaviour in a stressful situation involving physical intervention, safely approach an individual, perform several joint locks (both from a standing position and on the ground), use four pressure points (mandibular, infraorbital, cubital, tibial angles), and safely frisk or search an individual.

Duration of the course: 8 hours per level.

TARGET CLIENTELE
This training is intended for police service and security company personnel. This course is not offered to Québec police organizations.

PRICE
Flat rate based on the number of participants. Ratio of 16 participants or fewer per instructor.

Marine Patrol

DFO-004

DESCRIPTION
Classroom and practical training in day and night motorboat patrol techniques. The course includes rescue and motorboat interception methods, an update on regulations, writing reports and information on launching boats. Complementary information on first aid techniques can be added.

Practical training will take place in a swimming pool and on a natural waterway.

Duration of the course: 3 weeks.

TARGET CLIENTELE
This training is intended exclusively for police services. For Québec police organizations, if the École nationale de police is not able to offer these services, or by agreement.

PRICE
Flat rate based on the number of participants. Maximum of 25 participants. Ratio of participants/instructor will vary according to the subject taught.
**Street Survival**
DFO-007

**DESCRIPTION**
Training in the issues surrounding the use of force, enabling participants to identify, define and implement stress management techniques; analyse an event involving multiple attackers; and use techniques to protect against physical assault. The course will address issues related to the legal basis for an intervention; tactical communication techniques; the phenomenon of the pack mentality; and defensive techniques against weapons, lightning attacks and multiple attackers, as well as tactical ground fighting. Participants will take part in simulation exercises and the practical components of the course will be held primarily on a judo mat.

Duration of the course: 8 hours.

**TARGET CLIENTELE**
This training is intended for police services and private security companies. This course is not offered to Québec police organizations.

**PRICE**
Flat rate based on the number of participants. Ratio of 16 participants or fewer per trainer.

---

**Communication in Conflictual Situations**
DFO-008

**DESCRIPTION**
Training in verbal techniques for defusing a crisis and tactical communication methods for dealing with an aggressive, confused or suicidal person. Upon completion of this training, participants will be able to explain the possible causes of stress in communication and the ways to remedy them, as well as the basic principles of communication. They will be able to use communication techniques that promote calm discussion, especially with a confused person. They will also be able to control their own stress in a conflict situation and calm down an aggressive person. They will understand the importance of non-verbal language—both the subject’s and their own—and will know how to identify the warning signs of an assault, as well as ways to prevent conflict.

Duration of the course: 8 hours.

**TARGET CLIENTELE**
This training is intended for police services, businesses, private event planners, private security companies, the public and parapublic sectors and community organizations. This course is not offered to Québec police organizations.

**PRICE**
Flat rate based on the number of participants.
**Handcuffing Techniques**

**Levels I and II**

**DFO 009 and DFO 010**

**DESCRIPTION**

Basic and specific training in the legal use of handcuffs with an aggressive or unco-operative suspect, including in high-risk situations.

Upon completion of this training, participants will know the legal and technical concepts related to using handcuffs. They will be able to apply prehandcuffing physical restraint techniques and handcuff an uncooperative individual, either in standing or prone position. They will understand the phenomenon of positional asphyxia. They will also be able to get a handcuffed individual to a stand-up position, search the subject and safely remove handcuffs. They will also be able to use a restraint belt for confused individuals (psychiatric problems).

Duration of the course: 6 hours per level.

**TARGET CLIENTELE**

This training is intended for police services and private security companies. This course is not offered to Québec police organizations.

**PRICE**

Flat rate based on the number of participants. Ratio of 16 participants or fewer per trainer.

---

**Intermediary Weapons (PR-24 and ASP Baton)**

**DFO 011**

**DESCRIPTION**

Training in restraint, diversion and joint lock techniques with an intermediary weapon. Explanation of concepts of law and duty.

Upon completion of this course, participants will know the legal and medical concepts related to the use of an expandable (ASP) baton, and will be able to list the strike zones according to the prescribed colour codes. They will be able to apply physical restraint techniques with the baton, deploy the baton safely (by using it in a preventive or dissuasive manner), properly use the baton in the safest possible manner for the subject and use it against several assailants. They will also be able to write a complete report following the use of a baton.

Duration of the course: 8 hours.

**TARGET CLIENTELE**

This training is intended for police services and private security companies. For Québec police organizations, if the École nationale de police is not able to offer these services, or by agreement.

**PRICE**

Flat rate based on the number of participants. Ratio of 10 participants or fewer per instructor (national standard).
ARREST RIGHTS AND LEGAL POWERS OF ARREST
DFO 012

DESCRIPTION
Training in how to correctly apply the regulations governing police work. Upon completion of this course, participants will know the fundamental rights and freedoms guaranteed by charters, as well as the terms and conditions for performing the police officer’s duties (reasonable and probable cause, procedure to follow from arrest to release, Criminal Code/Code of Penal Procedure and other related laws, terms and conditions applicable to youth, frisking, search and seizure). Last, they will study special situations related to recent legislation and civil disputes.
Duration of the course: 4 hours.

TARGET CLIENTELE
This training is intended for police services and private security companies.

PRICE
Flat rate based on the number of participants. Maximum of 20 participants.

TACTICAL DISPLACEMENT
DFO 013

DESCRIPTION
Training in how to safely approach a building at risk (alarm activated) and techniques for maximum safety displacement within a building.
The course will discuss the issues surrounding the use of force, the legal basis of an intervention, and mental and physical preparation. It will also address techniques in tactical communication, observation, tactical movement and handcuffing, as well as mechanisms for physical control. The course will use actors for patrol simulations and participants will take part in simulation exercises.
Duration of the course: 8 hours.

TARGET CLIENTELE
This training is intended for police services and private security companies. This course is not offered to Québec police organizations.

PRICE
Flat rate based on the number of participants. Ratio of 16 participants or fewer per instructor.
3.2 Development workshops

**Police investigation**

**Fraud Investigation**
DAT 001

**DESCRIPTION**
Unique in terms of general fraud, this workshop deals with various elements of investigations, according to the type of fraud: debit card, credit card, cheque, network, telemarketing, misrepresentation, counterfeiting and fraud targeting the elderly.
Duration of the workshop: TBD, depending on our clientele’s needs.

**TARGET CLIENTELE**
This workshop is intended for members of police services. This course is not offered to Québec police organizations.

**PRICE**
Flat rate based on the number of participants.

---

**Winter Defensive Driving Manoeuvres**
DFO 014

**DESCRIPTION**
Teaching of the physical laws to which vehicles are subject, highlighting the special features of emergency vehicles, and development of participants’ skills through practical exercises in braking, passing and skidding.
Upon completion of this course, participants will be able to identify the physical characteristics of vehicles in terms of dynamics and define the attitudes and behaviours desirable in a defensive driver in any situation. They will also have mastered passing and braking manoeuvres and techniques, with or without an ABS system, on composite pavement, as well as skid control manoeuvres on an icy surface.
Duration of the course: 8 hours.

**TARGET CLIENTELE**
This training is intended for police services and private security companies.

**PRICE**
Flat rate based on the number of participants. Maximum of 10 participants. Ratio of 5 participants or fewer per instructor.
ARSON
DAT 002

DESCRIPTION
The SPVM is the only police service in Québec to have a specialized unit. This unit consists of investigators who deal exclusively with fire scenes. The goal of this workshop is to provide support for arson investigations by other police services. It targets the various elements of investigations, according to the type of fire.
Duration of the workshop: TBD, depending on our clientele’s needs.

TARGET CLIENTELE
This workshop is intended exclusively for police services. This course is not offered to Québec police organizations.

PRICE
Hourly rate.

STREET GANGS, CRIMINAL BIKER GANGS AND ASIAN GANGS
DAT 003

DESCRIPTION
The expertise developed by our expert witnesses enables them to offer a fair and realistic look at Montréal’s street gangs, criminal biker gangs and Asian gangs. This workshop on these various groups will be adapted to the target clientele and will be based on tactical and personal data relating to certain investigations. It therefore differs from more general seminars offered to other clienteles, where such information cannot be disclosed.
Duration of the workshop: TBD, depending on our clientele’s specific needs.

TARGET CLIENTELE
This workshop is intended for members of police services and the judiciary.

PRICE
Flat rate.
**Physical Surveillance**

**DAT-005**

**DESCRIPTION**
Workshop dealing with physical surveillance, primarily in an urban setting.
Duration of the workshop: TBD on the basis of our clientele’s needs.

**TARGET CLIENTELE**
This workshop is intended exclusively for police services.

**PRICE**
Flat rate based on the number of participants.

---

**Management and Handling of Suspicious Packages**

**DAT-004**

**DESCRIPTION**
Workshop on the intelligence analysis and decision-making process, as well as the procedure to follow for suspicious packages. The workshop deals with the concepts of detection and risk evaluation. It also addresses the issue of developing internal procedures to follow in the case of suspicious packages.
Duration of the workshop: TBD on the basis of our clientele’s needs.

**TARGET CLIENTELE**
This workshop is intended for police services, businesses, private event planners, private security companies, and the public and parapublic sectors.

**PRICE**
Flat rate based on the number of participants.
**Dynamic Entries**

**DAT-007**

**DESCRIPTION**
Workshop on how to perform a dynamic entry in order to take swift control of a location for investigation or arrest purposes—a field in which the SPVM’s expertise is renowned.

Duration of the workshop: TBD on the basis of our clientele’s needs.

**TARGET CLIENTELE**
This workshop is intended exclusively for police services. This course is not offered to Québec police organizations.

**PRICE**
Flat rate based on the number of participants.

---

**Troop Deployment**

*(Used to stop a threat and save a life)*

**DAT-006**

**DESCRIPTION**
Workshop on the concept of immediate action in order to save a life. This is used together with the containment procedure, which involves confining and securing a high-risk event—an area in which the SPVM’s expertise is renowned.

Duration of the workshop: TBD on the basis of our clientele’s needs.

**TARGET CLIENTELE**
This workshop is intended for all police service first responders and containment teams. This course is not offered to Québec police organizations.

**PRICE**
Flat rate based on the number of participants.
MEDIA RELATIONS
DAT 008

DESCRIPTION
Basic or development workshop intended for media relations officers.
Through its knowledge of the operational environment and the specific nature of managing media relations in the public and parapublic sectors and, more specifically, in police services, the SPVM has developed renowned expertise in this area.
Duration of the workshop: 5 days.

TARGET CLIENTELE
This workshop is intended for police services and the public and parapublic sectors.

PRICE
Flat rate based on the number of participants.

THE CONCEPT OF NEIGHBOURHOOD WATCH WITHIN COMMUNITY RELATIONS
DCO 001

DESCRIPTION
Operating in a pluralistic environment, the SPVM has developed neighbourhood watch committees, structures that enable it to respond to the local realities and concerns of various communities and, therefore, to better assess the effectiveness of its action plans. This seminar will provide participants ways to identify the security concerns and specific needs of target communities, and to assess the effectiveness of the policing actions and activities proposed in their respective action plans.
Duration of the seminar: 2 hours.

TARGET CLIENTELE
This seminar is intended exclusively for police services that must deal with special or multicultural clienteles.

PRICE
Flat rate.
**Interventions Involving Individuals Suffering from Mental Illness or Living with an Intellectual Disability**

**DCO-002**

**DESCRIPTION**
This seminar explains the powers and duties of police officers that enable them to successfully intervene with individuals suffering from mental illness or living with an intellectual disability.

Duration of the seminar: 2 hours, but could be changed according to the needs of our clientele.

**TARGET CLIENTELE**
This seminar is intended for police services, the public and parapublic sectors, community organizations and businesses.

**PRICE**
Flat rate.

---

**Fraud**

**DCO-003**

**DESCRIPTION**
This seminar deals with the numerous elements involved in the various types of fraud: debit card, credit card, cheque, network, telemarketing, misrepresentation, counterfeiting and fraud targeting the elderly.

Duration of the seminar: Adapted to the needs of our clientele.

**TARGET CLIENTELE**
This seminar is intended for police services, private security companies, businesses such as financial institutions, the public and parapublic sectors, citizens and the media.

**PRICE**
Flat rate.
CRIME INVOLVING STREET GANGS, CRIMINALIZED BIKER GANGS AND ASIAN GANGS

DCO: 004

DESCRIPTION
Conducted by police officers who act as expert witnesses in court, this seminar addresses the particular features of crime involving street gangs, criminal biker gangs and Asian gangs, and is adapted to the clientele's specific needs. The phenomenon of street gangs is discussed, touching on the ties, ethnic origins, alliances (gang nations), events involving violence and evolution of gangs. The phenomenon of Asian gangs, clans, target areas and grow operations are addressed, as well as the phenomenon of criminal biker gangs and their gang nations.

Duration of the seminar: Adapted to the needs of our clientele.

TARGET CLIENTELE
This seminar is intended for police services, businesses, associations, and the public and parapublic sectors.

PRICE
Flat rate.
Advisory Services
4.1 Security

**Security Planning for Events**
SCS 001

**DESCRIPTION**
Planning and organizing security during events such as parades, cultural events and civic funerals. Assessment of sites in terms of security and human and physical resources by the SPVM, which is renowned for its innovation and expertise in this field.

**TARGET CLIENTELE**
This advisory service is intended for police services, businesses and private event planners.

**PRICE**
Hourly rate.
Dealing with Terrorism and Organizing Emergency Measures

SCS-002

DESCRIPTION
The SPVM is able to advise its clientele on the steps to take to prepare for events related to terrorism on the strategic, tactical and operational levels.

TARGET CLIENTELE
This advisory service is intended for middle or senior management of businesses and private event planners.

PRICE
Hourly rate.

Crowd Control

SCS-003

DESCRIPTION
The SPVM is able to advise and provide training for police services involved in crowd control. It can also advise on command and control, and strategic and tactical management methods during events involving crowds.

TARGET CLIENTELE
This advisory service is intended for police service supervisors, and middle and senior management.

PRICE
Flat rate.
4.2 Specialized police interventions

**Police Interventions and Organized Crime**

**SCA 001**

**DESCRIPTION**
Provided by police officers who are court-designated expert witnesses, this advisory service supplies assistance in the field during police operations or activities related to organized crime (especially in respect to biker gangs, Asian gangs and street gangs). Intelligence officers are in the field in order to detect the presence of suspects or criminals involved in organized crime.

**TARGET CLIENTELE**
This advisory service is intended for police services and government organizations.

**PRICE**
Hourly rate.

---

**OCCUPATIONAL HEALTH AND SAFETY RESEARCH AND TOOLS**

**SCG 001**

**DESCRIPTION**
We are able to offer a range of occupational health and safety tools developed by the SPVM: intranet site, training program intended for supervisors or recruits, and fact sheets informing police officers on various health problems related to police work, such as scabies, tuberculosis, hepatitis, pediculosis, AIDS, and so on.

For several years, the SPVM has integrated into its structure an occupational health and safety unit that has enabled it to develop solid expertise in this area. Moreover, it can share the findings of its research in occupational health and safety.

**TARGET CLIENTELE**
This advisory service is intended for police services and government organizations.

**PRICE**
Hourly rate or flat rate, depending on the nature of the service required.
**Implementation of a Joint Structure for Managing Work-related Injuries**

**SCG-002**

**DESCRIPTION**
Support in implementing a joint management structure offered by police officers who are labour-management representatives. This structure is specific to the SPVM. The client will be able to observe the composition and operation of the SPVM’s joint management structure, a general coordinating committee for work-related injuries and local committees, as well as witness a joint management inquiry into work-related injuries.

**TARGET CLIENTELE**
This advisory service is intended exclusively for police services.

**PRICE**
Flat rate to be determined on the basis of the services required by our clientele.

---

**“Together for Life” Suicide Prevention Program**

**SCG-003**

**DESCRIPTION**
Professional advisory service providing support for the implementation of the Together for Life (Ensemble pour la vie) program, an early intervention suicide prevention program for at-risk employees. Designed for police officers and available in French and English, this program can be adapted to several groups whose duties require the wearing of a uniform.

The basic program includes four components:
1) Visit of units (awareness-raising meetings in small groups)
2) Training of managers (training of supervisors in detection of and early intervention with at-risk employees)
3) Awareness campaign (pamphlets and posters)
4) Resource officer program (peer support program)
This program can be adapted to the requirements of our clientele through a needs analysis, which will make it possible to determine the most relevant components of the program for a particular client. The SPVM provides all the materials necessary to promote an awareness-raising campaign, adapted to the backgrounds of our clientele, as well as the materials required for training supervisors (video, trainer’s manual, participant’s manual and training evaluation forms), holding group meetings within the work units (facilitator’s guide and evaluation forms) and training “sentinels” in the workplace.

To better support its clientele, the SPVM also offers hours of training and supervision for the stakeholders responsible for implementing the program in their workplace.

TARGET CLIENTELE
This advisory service is intended for police services, as well as certain stakeholders in the public and parapublic sectors (firefighters, ambulance attendants and soldiers).

PRICE
Flat rate established on the basis of the number of employees in the organization and the number of program components implemented.
Support for Implementing Training Programs

DESCRIPTION
Assessment of training needs in respect to particular topics, e.g., refresher training for candidates having problems with emergency vehicles, firing weapons or using force, as well as specialized training in crowd control for patrol officers.

TARGET CLIENTELE
This advisory service is intended for police services and private security companies.

PRICE
Hourly rate.

Developing Police Job Descriptions

DESCRIPTION
Expertise in designing job descriptions. Our clientele can also obtain the description of one or more of the some 130 existing SPVM policing positions related to the various types of services. The descriptions of the existing SPVM positions were designed by human resources specialists following numerous consultations with both management and union. The approach used takes into consideration the key skills needed in the position and various related factors (nature of communications, particular complexity, etc.).

TARGET CLIENTELE
This advisory service is intended exclusively for police services.

PRICE
Hourly rate; also flat rate for the descriptions.
4.4 Technical advice for film productions

TECHNICAL ADVICE FOR FILM PRODUCTIONS

SCT-001

DESCRIPTION
One-of-a-kind advisory service offered by experts in major crimes to ensure the degree of realism of scripts and the credibility of the depiction of crime scenes.

TARGET CLIENTELE
This advisory service is intended for film and television directors and producers, mystery writers and the media.

PRICE
Hourly rate.
Police equipment and manage
Ergonomic Equipment

EQUI-001

DESCRIPTION
Sharing solutions and changes made to equipment by the SPVM in order to improve its ergonomics. The SPVM is a leader in this field and relies on a team of ergonomists, specialized officers and gunsmiths that work to improve its equipment. The SPVM also keeps specialist studies on file. For example, recommendations were made to solve the problems caused by carrying equipment on the duty belt, a common problem in many police services and private security companies. The SPVM can provide interested clients with the technical specifications and moulds used in manufacturing ergonomic products. The manufactured products can also be sold.

TARGET CLIENTELE
These types of equipment and solutions are intended for police services that might face the same ergonomics issues, private security companies, and the public and parapublic sectors.

PRICE
Flat rate.
Repair of Firearms and Other Equipment
EQU 003

DESCRIPTION
The only police service to employ two certified gunsmiths with many years of experience in military and police arms, the SPVM is able to offer a repair service for firearms and other equipment.

TARGET CLIENTELE
This service is intended for police services, private security companies, and the public and parapublic sectors.

PRICE
For repairs: hourly rate and the cost of parts; for cleaning and inspection: flat rate.

Firearms Expertise
EQU 002

DESCRIPTION
Backed by the experience built over the past 26 years in the highly specialized field of firearms and indoor firing ranges, the SPVM can provide assistance in the preparation of technical specifications for purchasing weapons, organizing trials for selecting equipment and carrying out ballistics tests for ammunition or bulletproof vests. This support service can also help solve problems related to indoor firing ranges (noise, lead fumes, returning bullets). Documents that have been prepared for the SPVM (technical specifications, test protocols, etc.) can also be made available to our clientele.

TARGET CLIENTELE
This technical advisory service is intended for police services, private security companies, and the public and parapublic sectors.

PRICE
Hourly rate.
LOCATION AND EQUIPMENT RENTAL
FOR FILM AND TELEVISION PRODUCTIONS
EQUI 004

DESCRIPTION
Our facilities and most of our equipment can be made available to film and television production crews. For example, indoor firing ranges, detention centres and interrogation rooms of the operations centres and the Bonsecours detention centre, as well as the Centre de commandement et de traitement de l’information (CCTI) can be rented for on-location filming. Except for uniforms, certain specific police equipment and patrol cars, motorcycles and other transportation vehicles may also be rented.

TARGET CLIENTELE
Film and television productions.

PRICE
Flat rate to be established on the basis of the facilities or objects rented and the duration of the rental.
Police Policies and Procedures

EQU 005

DESCRIPTION
Subscription providing access to updates of operating methods, department procedures, management manuals and guides developed by the SPVM. The SPVM has top-notch expertise in managing police operations and the security of large public events. It has therefore been able to prepare numerous documents outlining the procedures specific to managing police activities, handbooks and newsletters (e.g., Activités de l’enquêteur, Guide opérationnel du superviseur, Guide de rédaction de directives locales, Guide de rédaction de rapports d’événement and Le trafic) that it makes available to its clientele.

TARGET CLIENTELE
These subscriptions are intended for police services and the public and parapublic sectors (educational institutions, among others).

PRICE
Flat rate including the cost of updates.

SOFTWARE

EQU 006

DESCRIPTION
The SPVM has developed or adapted several software programs for its operational and administrative needs that could likely be very useful to other organizations. Any of the software programs acquired must be adapted to the client’s needs and integrated into its systems by a specialist from the SPVM.

Computerized control system for taxis:
Highly specialized software for registering and issuing permits, invoicing taxi drivers and owners, handling complaints and following up on infractions. Information on databases and programming is available upon request.

On-line pawn shop:
This is the CPIC (Canadian Police Information Centre) system that registers and checks articles put on the second-hand market in Montréal, as well as the individuals who pawn such articles. Data on stolen items registered with the CPIC are imported weekly. The software uses an ORACLE database and is programmed in VB (Visual Basic).

Mail management:
Registry and monitoring system for mail received by the management office. The software uses an MS ACCESS database developed in VB.

PIFE:
Computerized investigation form program. The software uses an ACCESS 95 database.
Invoicing incident reports:
Invoicing system for incident reports sold to citizens and insurance companies. The software uses an ACCESS database.

Management of marketing requests:
The software uses an MS ACCESS database developed in VB.

SICE:
System for registering changes and irregularities in office automation and central systems. The software uses an ACCESS database.

High-speed-pursuit monitoring system:
The software uses ACCESS and on-line databases.

Cadet operations:
Monitoring of police cadet operations. The software uses an ACCESS database.

Monitoring system for the use of pepper sprays:
The software uses an ACCESS database.

Monitoring road safety operations:
The software uses an ORACLE database.

TARGET CLIENTELE
The public and parapublic sectors.

PRICE
Price available upon request. Two to three days of work, billable at an hourly rate, are required for our specialists to install the software and adapt it to the client’s needs.
Police information and st
ANALYSING PRIOR CONVICTIONS OF THOSE WORKING WITH VULNERABLE PERSONS

DESCRIPTION
Issuing memorandums of understanding to verify any prior convictions of individuals who, through their paid or volunteer work, deal with vulnerable persons (minors, the elderly and individuals with an intellectual disability), e.g., daycare and childcare centre workers, school personnel (teachers, principals, secretaries, janitors, cafeteria workers, etc.), community organization workers in contact with a vulnerable clientele, and volunteer coaches or monitors in sports and other leisure activities.

TARGET CLIENTELE
This service is intended for the public and parapublic sectors, as well as daycare centres.

PRICE
Flat rate for each individual background check. Free for volunteers.
**CRIMINAL PROFILES**

INF 002

**DESCRIPTION**
Police officers who have often been designated to act as expert witnesses develop criminal profiles for branches of street gangs, biker gangs and Asian gangs. They document in a report the relationships an individual has with the various branches of the criminal organization, as well as prior criminal activity. The history of criminal events in which the individual and the criminal organization were involved is generally noted, as well as the individual's associates and relationships with the criminal organization and the information related to his or her criminal record.

**TARGET CLIENTELE**
This service is intended for police services and the public and parapublic sectors.

**PRICE**
Hourly rate.

---

**CRIME STATISTICS**

INF 003

**DESCRIPTION**
The target clientele can obtain crime statistics for the island of Montréal. These custom statistics are unpublished, as the SPVM only provides general statistical data in its annual review.

**TARGET CLIENTELE**
This service is intended for businesses, private event planners, private security companies, the public and parapublic sectors, community organizations, citizens and the media.

**PRICE**
Hourly rate.
**Incident Reports**

INF-004

**DESCRIPTION**
Copies of incident reports in the victim’s or complaining party’s name. Obtaining these reports is conditional on the written consent of one of the parties named in the report (complainant, victim, plaintiff, owner or guarantor). Officers in the Module gestion de documents have the unique expertise required to meet the specific needs of the various individuals requesting such reports (e.g., documents required for a civil suit).

Examples of reports available: assault, vehicle theft, robbery, shoplifting, theft of a passport or other personal effects, fire, breaking and entering, bank-related fraud, mischief (material harm), disturbing the peace, harassment and threats.

**TARGET CLIENTELE**
This service is intended for police services, businesses, private event planners, private security companies, the public and parapublic sectors, community organizations, citizens and the media.

**PRICE**
Flat rate revised annually.

**Photos**

INF-005

**DESCRIPTION**
Photos taken by SPVM photographers, available in an on-line directory, of various activities in which the SPVM participates or that it organizes, as well as photos of many different types of interventions, equipment and SPVM facilities.

**TARGET CLIENTELE**
This service is intended for the media and citizens looking for unpublished photographs.

**PRICE**
Unit price per photo.
OUR CLIENTS ARE UNANIMOUS:
OUR SERVICES ARE EFFICIENT, FAST, RELIABLE AND PROFESSIONAL.

Would you like more information on any of our services or products?
Do you have specific needs to discuss or would you like an estimate?
Call us! We will be happy to answer your questions.
You will see that our prices are very competitive.
Contact our Section du développement budgétaire
Module de la commercialisation, at 514 280-4150.

You can reach our advisers at the following numbers:

Jean-Marc Grégoire 514 280-2975
Gilbert Labelle 514 280-2998
Luis Oliveira 514 280-6988
Marc St-Cyr 514 280-3688