

## HOW WILL THE SPVM HANDLE MY COMPLAINT?

The entire police force is aware of the phenomenon and handles every report confidentially and professionally.

## WHAT SHOULD I DO IF I EXPERIENCE OR WITNESS A HATE CRIME?

- Dial 9-1-1 immediately.
- Report the hate crime to the police, providing as much information as possible to the officers: words said by the aggressor as well as any other clues or indications that help identify the event as a hate crime.
- Contact Info-Crime Montréal (514 393-1133) if you want to report an event anonymously.
- Get in touch with the Crime Victim Assistance Centre (CAVAC) at 1-866-532-2822.
- Contact the Quebec human rights and youth rights commission at 514-873-5146.
- Follow up with the “agent sociocommunautaire” at your “poste de quartier” (PDQ) by dialling 514-280-04XX.\*
- Contact the “Centre de référence du Grand Montréal” at 514-527-1375

\* XX = the number of your PDQ.

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**HATE CRIME  
RECOGNIZE IT AND REPORT IT**

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[www.spvm.qc.ca](http://www.spvm.qc.ca)



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**HATE  
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Montréal 

The Montréal logo is a stylized red and white floral or clover-like symbol.

## WHAT IS A HATE CRIME?

A hate crime is a criminal act. "A crime is considered to be a hate crime when it is motivated by prejudices or hatred based on the race, nationality, ethnicity, language, colour, religion, gender, age, mental or physical disability, or sexual orientation of the victim."<sup>1</sup>

### A few examples:

- You are victimized and called homophobic names
- Your home or other significant place (place of worship) is vandalized with anti-Semitic or other kinds of hateful graffiti (section 430.(4.1) of the Criminal Code)
- You are the victim of any type of crime motivated by prejudice or hatred because of your race, nationality, ethnicity, language, colour, religion, gender, age, mental or physical disability, or sexual orientation

Section 718.2 a) (i) of the Criminal Code allows longer sentences to be imposed for crimes motivated by hate.

## WHAT IS A HATE INCIDENT?

A hate incident is offensive behaviour motivated by prejudice or hatred that does not contravene the Criminal Code (e.g., racial or ethnic slur).

## RESOURCE FOR HATE INCIDENTS:

Human Rights Commission or other individual rights organizations  
Telephone number: 1-800-361-6477

## WHAT IS THE IMPACT OF HATE CRIME?

### For the victim:

- Humiliation
- Degradation of the victim's self-esteem, identity and human dignity
- Level of violence often much higher than for other types of crime
- Fear of being identifiable and of the incident recurring
- Isolation

### For the community:

- The sense of security of the members of the community in question may be affected
- Hate crimes undermine our multicultural community

## WHY SHOULD I REPORT A HATE CRIME?

At the SPVM, special attention is paid to this type of crime, regardless of the gravity of the act.

The SPVM believes it is crucial to raise public awareness of hate crime and to encourage citizens to be vigilant against it.

<sup>1</sup> Definition based on the SPVM's hate crimes intervention method.



We strongly  
encourage all citizens  
to **REPORT** hate crime  
in order to put  
a stop to it.