

Helping you bridge the gap

Someone without a fixed address has to overcome daily difficulties. However, multiple resources are available in Montreal to support and help break free from isolation.

This directory can help you identify certain resources which could be useful and also inform you about the main by-laws related to public order.

DID YOU KNOW?

All citizens must always adopt a respectful behavior to themselves, others and towards public space.

As a matter of fact, a person committing an offence such as:

- Consuming alcohol in a public place;
 - Making noise when screaming or fighting;
 - Loitering in a public place while being drunk;
 - Having in his/her possession a knife or a similar object while being in a public place;
 - Interfering with or obstructing pedestrian traffic;
 - Soiling a public place (e.g. urinate);
 - Damaging the trees;
 - Disturbing the peace (e.g. fight);
 - Damaging public or private property;
 - Refusing to leave premises at the request of a police officer;
 - Solicitating in a public place;
 - Being in a park after closing hours;
 - Not retrieving fecal matter produced by your dog on a public place;
 - Smoking on subway property (metro);
- can be fined.

For more information about municipal by-laws, you can visit the city of Montreal web site at: www.ville.montreal.qc.ca.

ACCOMODATION

Several accommodation resources are available in Montréal. The organisations listed below can provide temporary shelter and assistance.

Since 2002, the SPVM actively takes part in the comité de service d'hébergement d'urgence created by the city of Montréal, l'Agence de la santé et des services sociaux de Montréal, and RAPSIM. This committee's main concern is that everybody should have a place to spend the night, especially during the winter season.

YOUTH

- **Auberge communautaire du Sud-Ouest** (18-29 years old)
5947 Monk Street, 514 768-5223
- **Bunker** (12-21 years old)
Must call before presenting yourself there.
Confidential address, 514 524-0029,
1 888 520-7677
- **En-Marge** (12-17 years old)
Must call before presenting yourself there.
Confidential address, 514 849-7117
- **Refuge des jeunes de Montréal** (men 17-24 years old)
3767 Berri Street, 514 849-4221

WOMEN

- **Salvation Army**
With or without children
Confidential address, 514 934-5615
- **Auberge Madeleine**
Confidential address, 514 597-1499
- **Le Chaînon**
4373 de l'Esplanade Street, 514 845-0151
- **Mission Old Brewery – Patricia Mackenzie Pavilion**
1301 de Maisonneuve Boul. East, 514 526-6446
- **Her Street**
1050 Jeanne-Mance Street, 514 284-9665

FIRST NATION COMMUNITY

- **Native Women's Shelter of Montreal**
Confidential address, 514 933-4688
- **Projet Autochtone du Québec** (men and women)
90 de la Gauchetière Street East, 514 879-3310

MEN

- **Maison du Père (Refuge)**
550 René-Lévesque Boul. East, 514 845-0168
- **Welcome Hall Mission**
1490 Saint-Antoine Street West, 514 935-6396
- **Mission Old Brewery – Webster Pavilion**
915 Clark Street, 514 798-2244

DAY / EVENING CENTERS ASSISTANCE - FOOD

There are several organizations offering a wide range of support services. They are there for you and they can help, don't isolate yourself. Get informed! Since 1966, the SPVM, in collaboration with la Fraternité des policiers et policières de Montréal, teams up with many organizations that help people in need and holds fundraising activities such as Bean Day. Over the years, this activity has become an important tradition. By the end of 2010, one million dollars will have been donated to different community organizations in Montréal.

YOUTH

- **Bon Dieu dans la rue – Chez Pops** (16-25 years old)
1662 Ontario Street East, 514 526-7677
- **Café-Graffiti** (day center)
4237, Sainte-Catherine Street East, 514 259-6900
- **Ketch Café** (evening center) (18-30 years old)
4707 Saint-Denis Street, 514 985-0505
- **Le Roc – Youth Outreach** (15-25 years old)
1448 Beaudry Street, 514 904-1346

WOMEN

- **Maison Chez Doris** (day center)
1430 Chomedey Street, 514 937-2341
- **Her Street** (day center)
1050 Jeanne-Mance Street, 514 284-9665

MEN

- **Accueil Bonneau** (day center)
427 de la Commune Street East
514 845-3906, 514 845-6009

FIRST NATION COMMUNITY

- **Native Friendship Center of Montreal**
2001 Saint-Laurent Boul., 514 499-1854

MIXED

- **Café sur la rue** (day center) (\$)
2101 Sainte-Catherine Street East, 514 525-5747
- **Face à Face Listening and Intervention Center** (day center)
1650 de Maisonneuve Boul. West, 514 934-4546
- **St-James Drop in Center** (for members only)
1435 City Councilors Street, 514 288-0039
- **The Open Door** (day center)
4006 Dorchester Boul., Westmount, 514 939-1970
- **Le Sac à Dos (action-réinsertion)** (\$)
1274 de Bullion Street, 514 393-8868
- **The Benedict Labre House** (day center)
308 Young Street, 514 937-5973
- **Red Roof** (day center)
137 President Kennedy Ave., 514 844-8127
- **MultiCaf** (\$)
3591 Appleton Street, 514 733-0554
- **P.A.S. de la rue** (seniors over 55 years old) (day center)
1174 Champlain Street, 514 526-1699

ÉQUIPE MOBILE DE RÉFÉRENCE ET D'INTERVENTION EN ITINÉRANCE (EMRII)

EMRII is a team formed by health care personnel from CSSS Jeanne-Mance and police officers from the SPVM. The team's goal is to jointly help the homeless or those at risk of becoming homeless who are often involved in police interventions, and refer them to the appropriate services in order to increase their potential for reintegration.

To reach EMRII: 514 280-0421
emrii@spvm.qc.ca

CLINIQUE DROITS DEVANT

Clinique Droits Devant is a community center that provides legal assistance to court proceedings.

Clinique Droits Devant provides homeless people with the following services:

- Makes a portrait of your legal situation;
- Accompanies you to the Municipal Court during proceedings, to the Courthouse at the time of appearance, to the fine collection office, or to make an agreement for payment or alternative solution;
- Explains how to make a complaint.

To reach Clinique Droits Devant: 514 603-0265

MEDIATION

The Urban Mediation Team (UMT) was created with the primary objective to reduce tensions between the different populations who occupy the Ville-Marie borough (homeless people, merchants, residents, organisms), regarding the use of public space, and to prevent the penalization of incivilities.

Services provided by UMT are confidential. While respecting the individuals differences and remaining objective, UMT uses alternative methods to resolve conflicts, such as mediation, to find a long term solution which satisfies all parties.

To reach UMT: 514 522-2554
emu@rojaq.qc.ca

EMPLOYMENT

- **Agrijob**
Fruits and vegetables harvest from May until November
Monday to Friday, 8 am - 12 pm, and 1 pm - 3 pm.
514 273-1503
- **Écolo-Boulot** (lunch provided), 514 526-1651
- **L'itinéraire** – become newspaper vendor
2101 Sainte-Catherine Street East, 9 am to 4 pm.
- **Tapaj** – cleaning, horticulture, wall covering, etc.
Call on Monday and Thursday at 10 am.
First-come, first-served, 514 910-0331

HEALTH AND OTHER ASSISTANCE SERVICES

- **Cactus Montréal** (info@cactusmontreal.org)
1300 Sanguinet Street, 514 847-0067
Monday to Thursday, 8 pm to 4 am, Friday 8 pm to 6 am, Saturday 4 pm to 6 am, and Sunday 4 pm to 4 am.
Community action center. Access to health safety supplies (sterile syringes, pipes, condoms, etc.), information, prevention, references, retrieval of used consumption objects, and street interventions.
- **Dollard-Cormier Center – Homeless Program Prince-Arthur Pavilion**
110 Prince-Arthur Street, 514 288-1515
Emergency services for substance abuse, and detoxification; reintegration into the community and gambling programs.
- **CSSS de la Montagne – CLSC Métro**
1801 de Maisonneuve Boul. West, 514 934-0354
Monday to Friday, 8 am to 8 pm.
Services offered to homeless or drug-dependent individuals. Health and basic psychosocial services, prevention, information, reference, and counseling. Syringe replacement site.
- **CSSS Jeanne-Mance – Clinique jeunes de la rue**
1250 Sanguinet Street, 514 527-9565 #3682
Showers available Monday to Friday, 1 pm to 4:30 pm. Ages 14 to 25, with or without a health card.
Medical services offered with or without appointment: routine checkups, gynecological exams, pregnancy test, STI screening, substance abuse, psychosocial services, dental services by appointment only.
- **CSSS Jeanne-Mance – CLSC des Faubourgs**
1250, Sanguinet Street, 514 527-2361
Monday to Friday, 1:30 pm to 4:30 pm.
Homeless clinic without appointment.
Medical, psychosocial, and nursing services.
Information, follow up, reintegration into the community, assistance to people with HIV/AIDS.
- **CSSS Jeanne-Mance – CLSC Saint-Louis du Parc**
15 Mont-Royal Ave. West, suite 100, 514 940-3621
Monday to Friday, 8 am to 8 pm, Saturday and Sunday 8 am to 4 pm.
Services offered to homeless or drug-dependent individuals. Primary care services for mental health, substance abuse, reintegration into the community.
- **Dopamine** – Day center; mixed
1473 Bennett Street, 514 251-8872
Monday, Tuesday, Thursday, Friday, 1 pm to 5 pm.
Distribution of sterile medical supplies and recycling of used medical equipment. Education and public awareness programs.
Evening center
4205 Ontario Street East, 514 251-8872
7 days a week, 8 pm to 1 am.
Syringe replacement site, distribution of sterile medical supplies and recycling of used medical equipment. Education and public awareness programs.
- **Grossesse – Secours**
79 Beaubien Street East, 514 271-0554
Monday to Friday, 9 am to 5 pm.
Assistance and pregnancy tests (\$3) by appointment only.
- **Groupe d'entraide à l'intention des personnes séropositives, itinérantes et toxicomanes (GEIPSI)** (members only)
1223 Ontario Street East, 514 523-0979
Day center, individual support, peer counseling, community luncheons, syringe replacement and condom distribution site.
- **Médecins du Monde – Montreal Project**
514 523-6322
Health care professionals who intervene directly on the streets or in community centers.
- **Méta d'Âme**
2250 Florian Street, 514 528-9000
Support center for people with opioid dependencies.
- **Spectre de rue**
1280 Ontario Street East, 514 524-5197
Monday to Friday, 9:30 am to 6:30 pm, Saturday and Sunday, 10 am to 4 pm.
Prevention of sexually transmitted infections (STI)
Syringe replacement site, distribution of condoms and sterile medical supplies.
- **Info-santé** 8 1 1 1

SOCIAL ASSISTANCE CHEQUE CASHING SERVICE

Old Brewery Mission – 915 Clark Street
Maison du Père – 550 René-Lévesque Street East
9 am to 6 pm (closed noon to 1 pm).



**DON'T ISOLATE
YOURSELF!**

**Community
assistance directory**

Service de police
de la Ville de Montréal
www.spvm.qc.ca