



mission citizen

2005 ANNUAL REVIEW
MONTRÉAL POLICE SERVICE



Statistics

For more information or quantified data, please consult the offprint comprising this information, available upon request, and on our Web site www.spvm.qc.ca

Contents

Message from the Montréal municipal administration	1
Message from the Director	2
<hr/>	
Our pride: being good listeners	
<i>Safe city for safe citizens</i>	6
<i>Visibility</i>	7
<i>Antisocial behavior</i>	8
<i>Road safety</i>	9
<i>Video surveillance</i>	10
<i>Informing citizens</i>	11
<i>Quality of services</i>	11
<hr/>	
Our strength: our employees	
<i>A representative personnel</i>	14
<i>A thoroughly trained personnel</i>	16
<i>A well-coached personnel</i>	16
<hr/>	
Our choice: youth	
<i>Youth oriented prevention</i>	20
<i>Street gangs</i>	23
<hr/>	
Our allies: our partners	
<i>Partners</i>	25
<i>Committees in which SPVM takes part</i>	27
<hr/>	
Our wealth: the communities	
<i>Comité stratégique et de concertation and Comités de Vigie</i>	30
<i>Black History Month</i>	31
<i>Action Week against Racism</i>	31
<i>Beaux, jeunes et forts à l'Académie de police</i>	31
<i>On target for seniors</i>	31
<hr/>	
Our world: planet Earth	
<i>The fight against terrorism</i>	34
<i>Crowd control</i>	35
<i>Métropole 2005</i>	35
<hr/>	
Our achievement: our influence	
<i>The SPVM and research</i>	38
<i>Visits of police officers from abroad</i>	38
<i>SPVM expertise</i>	39
<i>Recognition of SPVM activities</i>	39
<i>Recognition of SPVM member excellence</i>	39
<hr/>	
Our commitment: solidarity	
<i>Omnium de golf du directeur</i>	42
<i>Randonnée du directeur</i>	42
<i>Opération Nez rouge</i>	42
<i>Journée "fèves au lard"</i>	43
<i>Torch run</i>	43
<hr/>	
Mission	44
2005 Budget	44
Organizational values	44

Message from the Montréal municipal administration

For a safe city focussed squarely on its citizens

To enhance the performance of our municipal administration, the game plan that we have put forth seeks to continuously pursue the objectives of providing efficient municipal services, valuing human capital, refining our customer focus and emphasizing a project-based management approach.

We are striving to systematically further our efforts toward increasing public satisfaction with the services provided by the City. To make this happen, corporate services and boroughs must concentrate their efforts on improving local services. Maintaining public property safety and keeping our city clean will be at the top of the list.

I am convinced that the arrival of Yvan Delorme's new management team at the helm of this major municipal department will greatly contribute to Montréal's development and, most importantly, to the good of all Montrealers.



Claude Dauphin, *President of the Public Safety Commission*

message

from the Director

DEAR CITIZENS,

THE MONTRÉAL POLICE SERVICE (SPVM) WAS MARKED BY A NUMBER OF EVENTS IN 2005, SOME OF THEM FORTUNATE, OTHERS LESS SO. BUT THEY WERE EVENTS THAT LED THE WHOLE OF OUR CIVILIAN AND POLICE STAFF TO BETTER DEFINE OUR FUTURE AS PART OF THIS WONDERFUL CITY. IT IS THIS MOMENTUM THAT I WOULD LIKE THE CITIZENS OF MONTRÉAL TO REMEMBER FROM 2005—A MOMENTUM THAT RESULTED, IN FACT, IN A GREAT DEAL OF SUCCESS! SUCCESS FOR THE TEAM, OBVIOUSLY, BUT, EVEN MORE, SUCCESS UPON WHICH WE CAN BUILD FOR THE COMING YEARS.

The SPVM took on some major challenges in 2005, which will also extend throughout the coming year. To meet these challenges, we have made the basis of our efforts a focus on listening. Being a good listener goes above and beyond the simple, everyday police work of all our 6,000 employees. It's making the desire to bridge the gap between us and citizens a constant priority.

Just being around SPVM employees is all it takes to appreciate their professionalism and note how much their partnership is an effective tool. In the case of the Operations Directorate, we continuously strive to perform our policing operations in consultation with the community, so that we may find sustainable solutions to the various irritants that our fellow citizens may face.



This is why we have resolved to be proactive in meeting the expectations expressed by the citizens of Montréal and their elected officials. The SPVM has therefore set itself the following challenges: ensure that our members are always in the vanguard of policing practices, pursue the development of those practices, and be recognized by our peers and the scientific community—in short, to ensure the influence of our personnel and the excellence of our Service. Moreover, and in order to reduce the tax burden of Montrealers, the Administration Directorate is working on a budgetary development plan that includes sharing our expertise with all Québec stakeholders in the area of public safety.

The Montréal Police Service must therefore endeavour for efficacy, efficiency and performance. With this in mind, we must adapt our services to the current and future needs of the community. One key element of the SPVM's new vision has been fulfilled with our new Strategic Directorate, launched in May 2005. In support of our operations and administration, it is the Strategic Directorate's mandate to plan for change, provide for the development of our environment in terms of our strategic issues and define the direction that the Service should take. Rest assured that we will progress with the support, ideas and initiatives of our entire staff, both civilian and police.

In the wake of the creation of this third directorate, several far-reaching projects were pushed to the head of the line and will come to fruition in 2006. Our activities must be directed toward our target clienteles, namely seniors and, in particular, youth. For Montréal's future starts with its young people. It is our responsibility to ensure that all of our efforts, as a police service, make youth our focus!

The members of the SPVM will definitely not take it easy after such a good year. The coming months will bring their share of challenges and hard work, as our 2006 action plan is an ambitious one. It is our duty to provide only the best for all of Montréal's citizens, and continuing to be a key player in all that makes Montréal a first-class international metropolis remains our commitment.

Our foundations are solid. The men and women who have built our Service over the past many decades did so with the desire to serve and protect, participate actively in the Montréal social safety net and ensure the maintenance of a healthy organization ready to face all that the future holds.

I hope you enjoy reading this report as much as we did experiencing the achievements it outlines.

A handwritten signature in black ink, reading "Yvan Delorme". The signature is written in a cursive, flowing style.

Yvan Delorme, Director

Our pride: being good

"TREAT EVERY CITIZEN AS IF HE OR SHE WERE A MEMBER OF YOUR OWN FAMILY—YOUR SISTER, YOUR MOTHER, YOUR NEPHEW... " JEAN-GUY GAGNON,
DEPUTY DIRECTOR OF THE SPVM, HEAD OF THE OPERATIONS DIRECTORATE



listeners

A safe city for safe citizens

An international study of 251 cities conducted in 2004 found that Montréal is the 18th safest city in the world and the 5th safest in North America.¹

DECREASE IN CRIMINAL ACTIVITY IN MONTRÉAL FROM 1991 TO 2004

Average crime rate	↓	37.0%
Crime rate – crimes against property	↓	44.2%
Crime rate – theft	↓	40.5%
Crime rate – mischief	↓	50.2%

Beyond the reality revealed by these statistics, it is the perception Montrealers have of their neighbourhood or city that primarily shapes their feelings about their security and quality of life, as well as their expectations of the Montréal Police Service (SPVM). Each year, the SPVM conducts surveys of citizens, the findings of which influence its strategic direction, priorities and response options, or reinforce it in its choices.

In 2005, Montrealers indicated that they favoured bolstering the visibility of patrols as a way to improve their sense of security. Quick response to emergency calls, safety on the metro and in metro stations, the fight against street gangs and antisocial behaviour, and the combat against terrorism are just a few areas they see as priority. They are also 93–97% in favour of foot patrols to effectively intervene in these situations.

Furthermore, citizens want to be better informed about the SPVM's services and its accomplishments.

NUMBER OF CALLS AND RESPONSE TIME

Total calls received	902,467 calls
Completion time for urgent calls	2.46 minutes
Completion time for non-urgent calls	2.57 minutes
Average response time for patrollers for highest priority emergency calls	6.4 minutes

Visibility

PLACING SUSTAINED EMPHASIS ON PATROL ACTIVITIES. 2005 SPVM ACTION PLAN

Citizens are reassured when they see police officers regularly patrolling their neighbourhood, and even more so when they have the opportunity to speak with them. They see the foot patrol as an important tool for solving local problems. By patrolling on foot, police officers visit businesses, parks, schools and metro stations. They also contribute to local security and take part in special activities, such as clinics on various topics related to their and their neighbourhood's safety.

Foot patrol objective for 2005	150,000 hours
Actual foot patrols in 2005	165,000 hours (110%)

An increased number of citizens surveyed in 2005 said that they had seen a police officer on foot patrol in their neighbourhood.

Antisocial behaviour

CONTRIBUTING TO CLEANING UP AREA GRAFFITI, TOGETHER WITH VARIOUS BOROUGH STAKEHOLDERS. 2005 SPVM ACTION PLAN

Antisocial behaviour affects citizens in their everyday lives. Graffiti scrawled across the newly painted wall of a home or a neighbourhood business offends both the owner and all those citizens who have to look at it, day after day. While lamenting the defacement of their neighbourhood, residents also fear they will be victimized next, which undermines their sense of security. In 2005, new or ongoing integrated initiatives were undertaken to combat graffiti or other forms of antisocial behaviour. Officers on patrol, socio-community officers, investigators, merchants' associations, the municipal administration and elected officials have joined forces in the borough of Plateau-Mont-Royal, where the problem is especially flagrant. The co-operation of neighbourhood residents has made it possible to identify certain very active taggers and their way of operating, keep a better watch on freshly cleaned walls and catch taggers red-handed. Community participation also makes it possible to supervise the creation of true works of public art—ones that are fully appreciated.

**STEPPING UP EFFORTS TO BRING TOGETHER PARTNERS WORKING ON SOCIAL ISSUES
(PROSTITUTION, DRUG ADDICTION AND HOMELESSNESS). 2005 SPVM ACTION PLAN**

Regarding prostitution, a subject of major concern to citizens in affected neighbourhoods, conclusive results were obtained for 2005 through our co-operation and approach that integrates prevention, communication and suppression. The project *Temps d'arrêt*, which offers reference services to prostitutes who want to get out without being prosecuted, was continued. As a preventive measure, a training program was offered to police officers: an initiative that translated into improved intervention. The SPVM's position on the issue was to inform potential clients of the consequences of solicitation in Montréal, where police officers keep constant watch over both clients and prostitutes. Decreased solicitation activities and fewer prostitutes walking the streets were observed.



Officer Patrick Aubé welcomes youths from Polyglobe.

Road safety

Montrealers have made it loud and clear: road safety and traffic conditions are determining factors in their quality of life. Traffic flow and accident statistics have deteriorated over the last years. We must take action now to improve the safety of all users: pedestrians, cyclists, motorcyclists and drivers.

Sharing information with the community

In 2005, the SPVM participated in several events where it shared its knowledge and dialogued with citizens. Trade and consumer shows such as the Montreal International Auto Show, Sport Compact Performance (modified vehicles), Montreal Boat Show, Salon des Générations and Salon National du Grand air have given police officers an outlet for informing visitors about how they can stay safe.

Provincial Round Table on Pedestrians

The SPVM is greatly concerned about pedestrian safety on its territory. In 2005, one of the methods selected to raise greater awareness among those using the roads on the importance of adopting safe behaviours was the creation of the **Provincial Round Table on Pedestrians**.

The mandate of this round table is to identify realistic solutions for increasing pedestrian safety by developing an approach based on education, network development and crackdown on offenses. The presence of all these representatives reflects the multidimensional nature of the problem and demonstrates the importance of creating a partnership to work toward reaching the determined objectives.

Traffic flow on the Montréal road network

Aware of the importance of traffic flow to Montréal road network users, the SPVM sat down with various multidisciplinary teams throughout 2005 in an attempt to minimize the consequences of roadwork or other events of major impact in this area.

Road safety campaigns

Corporate road safety campaigns such as Rentrée scolaire, Halloween, Piétons, Impact et Cyclistes are part of the overall road safety strategy put forth by the SPVM to reduce the number of collisions on City of Montréal territory. These campaigns focus on prevention, punishment and raising awareness to encourage users to adopt safe behaviours.

Video surveillance

Since spring 2004, the SPVM has used video surveillance as an additional street crime management tool. The goal of the first pilot project was to discourage drug dealers and consumers along a stretch of Saint-Denis Street. On the strength of the 2004 results, as well as the positive reaction from the residents and business owners consulted, the project was renewed for summer 2005. At the end of the project, the SPVM asked a team of independent researchers to evaluate its impact. The researchers concluded that the solutions usually applied by the SPVM in its fight against street drug trafficking, disturbances and crimes committed by offenders are insufficient. They believe that the use of video surveillance has a considerable effect on those carrying out criminal activities on the street. A survey revealed that 82% of Montrealers approve of the use of video surveillance as an additional tool in fighting crime. The SPVM notes that the courts allow this technology as a tool to fight crime.



Among other responsibilities, police cadets are helping citizens to find their way.

Informing citizens

In 2005, major efforts were made to get information out to citizens. Launched in December 2004, the new Web site raised awareness about the SPVM's services and activities throughout 2005. Citizens can also ask questions and express comments via e-mail. The English version of the site was launched at the end of the year. In 2005, 446,266 people visited www.spvm.qc.ca, i.e., 37,188 per month or 1,240 per day.

MEDIA RELATIONS

Requests for interviews with a person in charge of a case	1,382
Media files managed	more than 1,000
Requests for information by the media	more than 20,000

Quality of services

IMPROVING THE QUALITY OF SERVICE DELIVERY, ESPECIALLY THROUGH ENSURING BETTER FOLLOW-UP ON CASES, SO THAT OUR SERVICES WILL MEET CITIZENS' NEEDS AND CITIZENS WILL BE PROPERLY INFORMED ABOUT THEM. 2005 SPVM ACTION PLAN

One of the subjects on which citizens show the greatest need for information concerns follow-up on cases. It is even a primary element in their perception of the quality of services. Improving case follow-up is therefore integral to the Optimization of Neighbourhood Police project launched in 2004. At the end of 2005, the SPVM Management Committee adopted 42 recommendations to this effect.

In a survey conducted in summer 2005, 62% of respondents said they were satisfied with follow-up on cases.

Our strength: our empl

"HOPING TO OBTAIN A DIFFERENT RESULT WHILE ALWAYS REPEATING THE SAME ROUTINE IS ILLUSORY". EXTRACT OF "WHO STOLE MY CHEESE", A MOVIE RELATING VARIOUS WAYS TO FACE CHANGES, AS REPORTED BY DIANE BOURDEAU, DEPUTY DIRECTOR, HEAD OF ADMINISTRATION DIRECTORATE.



oyees

The SPVM's primary resource is our quality staff of 6,000 highly trained employees, who are representative of the community they serve. They are mostly police officers, but also crossing guards, white- and blue-collar workers, professionals and managers.

A representative personnel

As part of its Equal Access Program, which will celebrate its 15th anniversary in 2006, the SPVM hired members of targeted groups: women, ethnic minorities, visible minorities and First Nations people. In 2005 we launched the Equal Job Access Program for civilian personnel, in compliance with Bill 143.

BREAKDOWN OF POLICE PERSONNEL

Men	72%
Women	28%
Majority groups	87.96%
Ethnic minorities	6.67%
Visible minorities	4.95%
First Nations	0.42%



Officer Marie-France Drolet and her partner Indy.



Sergeant Alain Rioux from Tactical and Special Support.

Walking or riding a horse or a bike, all possible means are used to better serve Montrealers.



ETHNIC ORIGINS OF SPVM PERSONNEL

East Indian, French West Indian, Iranian, Korean, Mexican, Nicaraguan, Slovakian, Venezuelan, African, Algerian, Arab, Argentinian, Armenian, Austrian, Belgian, Black Canadian, Cambodian, Cameroonian, Chilean, Chinese, Congolese, Czech, Dominican, Dutch, Egyptian, English, Finnish, First Nations, French, German, Greek, Haitian, Hungarian, Indian, Irish, Italian, Jamaican, Laotian, Lebanese, Lithuanian, Malagasy, Moroccan, Palestinian, Peruvian, Polish, Polynesian, Portuguese, Romanian, Russian, Salvadoran, Scottish, Senegalese, Spanish, Swiss, Syrian, Togolese, Trinidadian, Tunisian, Turkish, Ukrainian, Uruguayan, Vietnamese, West Asian, Yugoslavian.

BREAKDOWN OF PERSONNEL

Age	
Younger than 40 years	60.0%
Experience	
Less than 4 years' seniority	16.5%
5 to 9 years' seniority	29.5%
Ranks	
Officers	70.0%
Sergeants	10.5%
Detective sergeants	10.5%
Executives managers (various levels)	9.0%

A thoroughly trained personnel

The Montréal Police Service is on the cusp of social change and advances in technology. While striving for best practices, it must also ensure that its staff members acquire, maintain or improve the technical skills needed to use their work tools. The ultimate goal is to equip our employees so that they are always able to provide high-quality service, adapted to social and technical realities. The safety of the personnel, which guarantees that of the public, is also imperative.

POLICE TRAINING OFFERED IN 2005

Annual service weapon qualification
Annual target practice
Updating legal knowledge
Ethics
Safe driving
Using an expandable baton
Interception of low-, medium- and high-risk vehicles
Pursuit on foot

To prevent racial profiling, the SPVM participated on an advisory committee for a diversity awareness day held in March 2005 for managers. Pedagogical tools were developed for commanders to pass on to all members of their staff the knowledge acquired during this day.

Moreover, activities within the Professional Development Program for police officers continued with a career information workshop, training sessions on the computerized skill development system (SIGAL) and career exploration workshops. A variety of specific training was also offered.

A well-coached personnel

Family-work balance

A survey taken of a sample of our personnel found that 35% of employees questioned face difficulties in balancing family and work. As of 2005, a joint employer-union committee was responsible for implementing the Policy on Family-Work Balance adopted at the end of 2004, as well as introducing various pilot projects.

- A section of the collective agreement was relaxed to promote trading shifts among colleagues when a family situation requires it
- A work-sharing trial is under way
- Various work schedule scenarios to facilitate family-work balance have been presented

Geneviève Langlois.

Commanders Michèle St-Onge and Sylvain Lemay.



Code of ethics

The *Commissaire à la déontologie policière du Québec* (Québec's police ethics commissioner), an independent civilian body, issued 487 ethics complaints pertaining to SPVM police officers to the Internal Affairs Division, which co-ordinates and ensures the transmission of the information necessary for the Commissaire's investigations.

Complaints rejected by the Commissaire	50%
Complaints resulting in further investigation	50%
Complaints settled through conciliation	30% of 243
Complaints resulting in a citation	10% of 487

On the other hand, in 2005, the Directorate had to dismiss three police officers on serious grounds.

Our choice: youth

"MONTRÉAL'S FUTURE STARTS WITH ITS YOUNG PEOPLE. IT IS OUR RESPONSIBILITY TO ENSURE THAT ALL OF OUR EFFORTS, AS A POLICE SERVICE, MAKE YOUTH OUR FOCUS!" YVAN DELORME, DIRECTOR OF THE SPVM



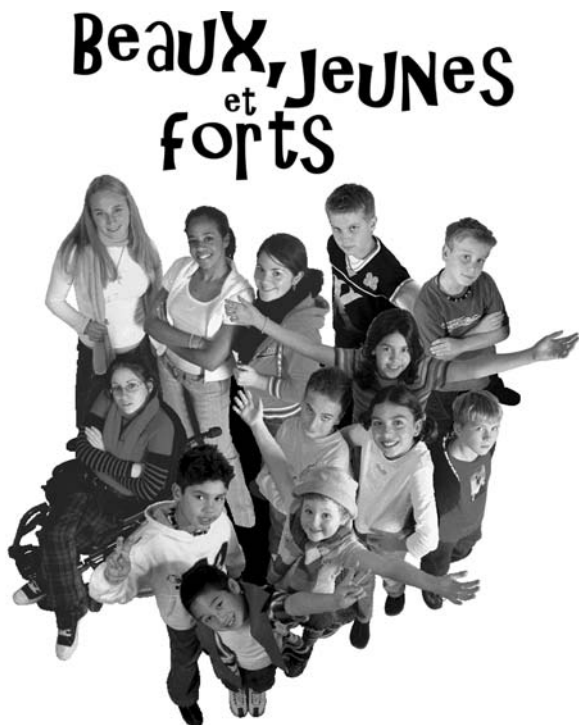
INTENSIFYING EFFORTS TO BRIDGE THE GAP WITH YOUTH, ESPECIALLY YOUTH FROM VISIBLE MINORITIES, IN ORDER TO BUILD AND ENHANCE RELATIONSHIPS OF TRUST BETWEEN POLICE AND YOUTH. (2005 SPVM ACTION PLAN)

The SPVM is determined to support youth. Of course, it strives to combat the victimization of young people and prevent certain actions that could jeopardize their future, but it also wants to contribute to providing young people with attractive alternatives that will help keep them well out of trouble, especially in areas where growing up is not easy. With this in mind, the SPVM has launched measures to both prevent and control youth-related problems.

Youth-oriented prevention

Le Prince Serpent

The play *Le Prince Serpent*, produced in partnership with our community and school partners, discusses and aims to prevent sexual exploitation of young people. Presented about 40 times in 24 schools, it has been seen by more than 8,000 junior high-school students.



Beaux, jeunes et forts... Parents avertis

To prevent children from joining street gangs and support parents in their role as educators, police officers and other stakeholders have joined together to hold meetings in the boroughs to raise awareness about the problem among elementary school students' parents. Furthermore, during Crime Prevention Week, two additional meetings, based on the theme *Investir auprès de nos adolescents, un choix judicieux*, brought together a number of citizens, parents and partners wishing to be more familiar with and better informed about the phenomenon of street gangs.



Mechanism for consultation and group-to-group negotiation with street kids

For the second time, the SPVM participated in the UQAM School of Social Work's project that aims to promote the social autonomy of street kids. This project makes it possible to establish indirect yet effective communication between street kids, city councillors, community workers and police officers. The various participants can mail in questions to each other. Last year, police officers participated in five meetings, during which questions were asked and answers provided on topics related to the problems of street kids and the practices of various stakeholders.

McDonald's identification clinic

The SPVM participates actively in producing identification booklets to record a child's information, along with their fingerprints, which are taken by police officers. These booklets help in the search if a child disappears. More than 4,000 children received a booklet this year.

Mon défi, ma réussite

The project *Mon défi, ma réussite* (my challenge, my success) continued in 2005 in partnership with youth centres and the Montréal Canadiens. The youth centres singled out young people who are part of a group whose members received, throughout the year, individual follow-up to help them develop their skills. Different activities, including a visit of police Headquarters, were offered throughout the year and, as a reward for their involvement, they were able to attend hockey games.

Drug addiction prevention week

Throughout this week, designed to promote the prevention of drug addiction, various activities were planned to curb this problem among adolescents and young adults. Information kiosks and presentations on prevention were organized, mainly in schools in each area of the city. In all, these activities helped raise the awareness about this issue of close to 5,000 people. A play, *Les vendredis de Sophie*, which focusses on problems related to taking drugs and the phenomenon of street gangs, was put on for high-school students.

Polyglobe program

The *Polyglobe* program, which from now on will be known as *Projet Classes Affaires*, was set up by the Fonds Ville-Marie with a view to curbing the dropout rate. It is available in several Montréal high schools where the dropout rate has reached particularly alarming proportions. It enables young people to experience their first internship in a work setting that appeals to them. The program thus enables its participants to add something of interest to their résumés and may strengthen their interest in a particular field. The young people that take part and return to school after their internship receive a scholarship to encourage them to continue their studies. This year, the SPVM welcomed 20 interns and offered them various activities: a visit to the section of the police training centre where use of force is taught; virtual target practice; bicycle patrol; tour of the mounted police section; evening internships at neighbourhood police stations; tour of the École nationale de police du Québec; tour of the Criminal Identification Section the Boat Patrol Module; visits to the Motorcycle Gang, Accident Investigation and Canine Squad, physicals of Intervention police officers; presentation on police cadets; and volunteering at the Sun Youth organization's clothing distribution centre.



The project had a very positive consequence this year as one of the young interns, Arkiintai Aliev, a Quebecker of Uighur descent (eastern Turkey), helped save a three-year-old girl from drowning. The news of the rescue was reported in the papers, and the young hero, who wants to become a police officer, was quick to relate the basic rules of water safety to journalists. He then added, “My internship with the police taught me not to panic. I doubt that other teens my age would have been able to do the same thing.”

Street gangs

CONTINUING AND UPDATING THE ACTION STRATEGIES FOR CURBING AND PREVENTING THE PHENOMENON OF STREET GANGS, WHICH CONTRIBUTES TO UNDERMINING THE COMMUNITY'S SENSE OF SECURITY. 2005 SPVM ACTION PLAN

An integrated approach

In order to deal with the phenomenon of street gangs and preserve the collective sense of security, the SPVM has adopted an open approach comprising four inseparable and complementary phases: research, prevention, suppression and communication.

Reflective of this approach is the 2005 ABAT project, carried out in the east of the island of Montréal, which included suppressive and preventive interventions supported by communication and research activities. While we made some arrests and seizures, we provided increased police presence through patrol activities and door-to-door visits. With the support of pastors from the Haitian community, the prevention program *Le parent, un allié essentiel* was launched, in addition to awareness-raising activities for community institutions and collaborative initiatives with youth organizations. A survey to evaluate the impact of this project on the public's sense of security later revealed that 60% of residents in the area concerned declared that knowing there was recently a major police operation in the neighbourhood reassured them.

With a view to providing alternatives to joining street gangs, interacting with young people and their parents, and fostering ownership, the SPVM created prevention programs such as *Do you know my gang?* with its partners. A questionnaire, available on the SPVM Web site, helps parents determine if their child is involved with street gangs or at risk of becoming involved. As for the program *Le parent, un allié essentiel*, 27 information sessions were organized in churches attended by members of the Haitian community.

Finally, various other projects carried out in other areas on the island of Montréal made it possible to intervene in narcotics-related activities involving members of street gangs, by countering the activities of budding street gangs (those that are less structured and more improvised) or by targeting, in particular, licensed premises, bars, restaurants and other places. These are the projects SPICY (in the south), OMÉGA (west) and AVANCE.

For more information on the 2005 SPVM review of activities related to the phenomenon of street gangs, and to learn about the findings of a study on the victims of street gangs, as well as partners' points of view, the newsletter *Actualités GDR* (in French only) can be found on the SPVM Web site at http://www.spvm.qc.ca/fr/documentation/3_2_3_publiadmin.asp.

Our allies: our part

“FOR ME, THE STRENGTH OF A POLICE ORGANIZATION LIKE OURS LIES IN ITS ABILITY TO IDENTIFY ITS ALLIES, BUILD PARTNERSHIPS AND PRESERVE AT ANY COST ITS RELATIONSHIP WITH ITS COMMUNITY.” YVES CHARETTE, DEPUTY DIRECTOR OF THE SPVM, HEAD OF THE STRATEGY DIRECTORATE

À DEUX MAINS — HEAD AND HANDS • ACHIM (ALTERNATIVES COMMUNAUTAIRES D'HABITATION ET D'INTERVENTION DE MIEUX) • ACTION SÉRO ZÉRO • ACTION SURVEILLANCE VERDUN • ADATH ISRAËL POALE ZEDEK ANSHEI OZEROFF • AIDE AU 3E ÂGE DE POINTE-CLAIRE • ALLIANCE DES COMMUNAUTÉS DE L'ASIE DU SUD INC. • AMITIÉ SOLEIL • ANCRE DES JEUNES • APPARTEMENT ANGELES • ARRONDISSEMENTS DE LA VILLE DE MONTRÉAL ET LEURS SERVICES • ASSOCIATION DE LA COMMUNAUTÉ NOIRE DE NDG • ASSOCIATION DE L'ÂGE D'OR • ASSOCIATION DES PARENTS ET AMIS DU BIEN-ÊTRE MENTAL DU SUD-OUEST • ASSOCIATION JAMAICAINE DE MONTRÉAL INC. • ASSOCIATION JEUNESSE • ASSOCIATION QUÉBÉCOISE DE DÉFENSE DES DROITS DES PERSONNES RETRAITÉES ET PRÉRETRAITÉES — SECTION HOCHELAGA-MAISONNEUVE (AGDRHM) • ASSOCIATION QUÉBÉCOISE DE DÉFENSE DES DROITS DES PERSONNES RETRAITÉES ET PRÉRETRAITÉES — SECTION HOCHELAGA-MAISONNEUVE (AGDRHM) • ASTA — AMITIÉ, SERVICES, TROISIÈME ÂGE • AUBERGE SHALOM — POUR FEMMES • AUBERGE TRANSITION • AVATIL CENTRES DE DÉVELOPPEMENT • BANQUE DE MONTRÉAL • BETH ISRAËL BETH AARON CONGREGATION • BETH ZION • BUREAU DE CONSULTATION JEUNESSE (BCJ) • C.E.S.A.R.E.I. (CARREFOUR D'ENTRAIDE ET DE SERVICE D'AIDE À LA RECHERCHE D'EMPLOI POUR IMMIGRANTS) • CAFÉ GRAFFITI • CAFÉ JEUNESSE MULTICULTUREL • CAISSE POPULAIRE CÔTE-DES-NEIGES • CARREFOUR ANGRIGNON • CARREFOUR COMMUNAUTAIRE MONTROSE (CCM) • CARREFOUR COMMUNAUTAIRE MONTROSE (CCM) • CARREFOUR DE LIAISON ET D'AIDE MULTITHÉNIQUE (CIAM) • CARREFOUR DES 6-12 ANS DE PIERREFONDS INC. • CARREFOUR DES FEMMES • CARREFOUR DES FEMMES D'ANJOU • CARREFOUR JEUNESSE DU CCSE MAISONNEUVE • CARREFOUR JEUNESSE EMPLOI DU SUD-OUEST DE MONTRÉAL (TRIC) • CARREFOUR JUIF DU QUÉBEC • CARREFOUR JEUNESSE MONTREAL • CAS • C.A.F. (CENTRE D'AIDE AUX FAMILLES GRAVES) • CÉGEF BORDEAUXLAURENDE • CÉGEF DE SAINT-AUBRENT • CENTRE CROCHÉ • CÉGEF JOHN ABBOTT • CENTRAM • CENTRE BERTHIAUME DU TREMBLAY • CENTRE COMMUNAUTAIRE BON COURAGE DE PLACE BENOÎT • CENTRE COMMUNAUTAIRE JAWSON • CENTRE COMMUNAUTAIRE JUIF DE MONTRÉAL • CENTRE COMMUNAUTAIRE DE LOISIRS DE LA CÔTE-DES-NEIGES • CENTRE COMMUNAUTAIRE HOCHELAGA • CENTRE COMMUNAUTAIRE JEUNESSE UNIE • CENTRE COMMUNAUTAIRE JUIF DE MONTRÉAL — YMYVHA • CENTRE COMMUNAUTAIRE POUR AÎNÉS DE VERDUN • CENTRE COMMUNAUTAIRE ROUSSIN • CENTRE CONTACTIVITÉ • CENTRE CULTUREL DES CANADIENS JAPONAIS DE MONTRÉAL INC. (CCQJM) • CENTRE D'ACCUEIL DE LACHINE — CENTRE DE JOUR • CENTRE D'ACCUEIL ET DE RÉFÉRENCE SOCIALE ET ÉCONOMIQUE POUR IMMIGRANTS DE SAINT-AUBRENT (CARI SAINT-AUBRENT) • CENTRE D'ACCUEIL STAMARGARET • CENTRE D'ACTION BÉNÉVOLE BORDEAUXCARTIERVILLE • CENTRE D'AIDE AUX VICTIMES D'ACTES CRIMINELS (CAVAC) • CENTRE D'ANIMATION MULTITHÉNIQUE ÉDUCATIF DE ROSEMONT (CAYER) • CENTRE D'ANIMATION MULTITHÉNIQUE ÉDUCATIF DE ROSEMONT (CAYER) • CENTRE DE FORMATION SPASCALBAYON • CENTRE DE LA PETITE ENFANCE DE LACHINE INC. • CENTRE DE RÉADAPTATION DE L'OUEST DE MONTRÉAL — CENTRE DE RÉADAPTATION LISETTE DUPRAS • CENTRE DE LOISIRS MONSIEUR PIGEON • CENTRE DE RÉFÉRENCE DE LA COMMUNAUTÉ RUSSOPHONE DU QUÉBEC (CRCRQ) • CENTRE DE RESSOURCES COMMUNAUTAIRES DE L'OUEST-DE L'ÎLE • CENTRE DE RESSOURCES ÉDUCATIVES ET COMMUNAUTAIRES POUR ADULTES (CRÉCA) • CENTRE DE RESSOURCES ÉDUCATIVES ET COMMUNAUTAIRES POUR ADULTES (CRÉCA) • CENTRE DE RESSOURCES ET D'ACTION COMMUNAUTAIRE DE LA PETITE-PATRIE (ICRAC) • CENTRE D'ÉDUCATION DES ADULTES OUTREMONT • CENTRE D'ÉDUCATION ET D'ACTION DES FEMMES DE MONTRÉAL INC. (C.E.A.F.) • CENTRE D'ÉDUCATION POPULAIRE DE LA PETITE-BOURGOGNE ET DE ST-HENRI (CEDA) • CENTRE D'ENTRAIDE DES AÎNÉS • CENTRE DES AÎNÉS DE CÔTE-DES-NEIGES • CENTRE DES AÎNÉS DE VILLÉRY • CENTRE DES FEMMES DE ROSEMONT (ICRI) • CENTRE DES FEMMES D'ICI ET D'AILLEURS (ICHA) • CENTRE DES FEMMES DU PLATEAU-MONTROYAL • CENTRE DES FEMMES ITALIENNES DE MONTRÉAL • CENTRE DES JEUNES BOYCEVAU • CENTRE DES JEUNES DE L'ÎLE-BIZARD • CENTRE DES JEUNES LESCALE 13-17 DE MONTRÉAL-NORD • CENTRE DES JEUNES SAINT-JURICE • CENTRE DES RESSOURCES DE LA COMMUNAUTÉ NOIRE — BLACK COMMUNITY RESSOURCE CENTRE • CENTRE DOLLARD-CORMIER • CENTRE DOLLARD-CORMIER • CENTRE DU VIEUX MOULIN DE LASALLE • CENTRE D'UNION MULTICULTURELLE ET ARTISTIQUE DES JEUNES (ICUWAJ) • CENTRE D'UNION MULTICUL-

TURELLE ET ARTISTIQUE DES JEUNES (ICUWAJ) • CENTRE ÉDUCATIF MAANAWAN ARWALAWA (IAMOWIS ET SRLANKAIS) • CENTRE ESPOIR NOUVEAU POUR PERSONNES ÂGÉES/NEW-HOPE SENIOR CITIZENS CENTER • CENTRE GREENE • CENTRE HAÏTIEN D'ANIMATION ET D'INTERVENTION SOCIALES (CHAIS) • CENTRE HAÏTIEN D'ORGANISATION, DE RESSOURCES ET DE RÉFÉRENCES D'ANJOU (CHORRA) • CENTRE JEAN-CLAUDE-MALÉPART • CENTRE JEUNESSE DE MONTRÉAL • CENTRE JEUNESSE DE MONTRÉAL — SITE CITÉ DES PRAIRIES • CENTRE LE PARADOX • CENTRE LEONARDO DA VINCI • CENTRE MULTI-RESSOURCES DE LACHINE • CENTRE PAUL-GRATTON • CENTRE PRISME (PROMOTION RÉFÉRENCE INFORMATION ET SERVICE MULTITHÉNIQUE) • CENTRE SPORTIF DE LA PETITE-BOURGOGNE • CENTRE WILLIAM-HINGSTON • CENTRE DES DE LA JEUNESSE ET DE LA FAMILLE BATSHAV • CENTRE DES FERMIERES DU BOUTDEUX • CERCLE DU TROISIÈME ÂGE DE SAINT-ANGÈLE • CERCLE ÉDUCATIF • CHAMBRE DE COMMERCE DE SAINT-LEONARD • CHAMBRE DE COMMERCE ET D'INDUSTRIE DE L'EST DE L'ÎLE DE MONTRÉAL (SECTION RDP) • CHAVERIM • CHEVALIERS DE COLOMBE DE LASALLE (3147) • CHEZ CORA • CIMOI (CENTRE D'INTÉGRATION MULTI-SERVICES DE L'OUEST DE L'ÎLE) • CLINIQUE COMMUNAUTAIRE DE POINTE ST-CHARLES • CLOVERDALE MULTIRESSOURCESCLUB DES 60 ET + DE ROXBORO • CLSC DU TERRITOIRE • CLUB DE JUDO MÉTROPOLITAIN • CLUB DE JUDO MÉTROPOLITAIN • CLUB DE L'ÂGE D'OR COUBERTIN • CLUB DE L'ÂGE D'OR HENRI-JULIEN • CLUB DE L'ÂGE D'OR ITALIEN DU PARC JARRY • CLUB DE L'ÂGE D'OR SAINT-BARTHÉLEMY • CLUB DES AÎNÉS DE DOLLARD-DES-ORMEAUX • CLUB DES AÎNÉS DE ROUSSIN • CLUB DES PERSONNES DU TROISIÈME ÂGE — SECTION FEMMES ET SECTION HOMMES • CLUB GARGONS ET FILLES DE LASALLE • CLUB IONS LASALLE • CLUB OPTIMISTE DES RAPIDES DE LASALLE • CLUB RICHELIEU LASALLE • CLUBS OPTIMISTES DU TERRITOIRE • CN • COALITION DE LA PETITE-BOURGOGNE • COALITION JEUNESSE DE PARC-EXTENSION (CJPE) • COLLÈGE AHUNTIC (CCEGP) • COLLÈGE AHUNTIC (CCEGP) • COLLÈGE DE ROSEMONT • COMITÉ ACCESSIBILITÉ DE ROSEMONT • COMITÉ AMISUR DES PARTENAIRES DU PDQ 5 (CAP) • COMITÉ CHAVERAN DU CARI SAINT-AUBRENT • COMITÉ COMMUNAUTAIRE INNOVATION CONTRE LES BUS • COMITÉ COMMUNAUTAIRE JUIF DES RAPIDES • COMITÉ COMMUNAUTAIRE DE LOISIRS MAISON SAINT-HIPPOLYTE • COMITÉ DE VIE DE QUARTIER DUFF-COURT — COMQ • COMITÉ DES LOCATAIRES DU DOMAINE DES RAPIDES • COMITÉ DES ORGANISMES SOCIAUX DE SAINT-AUBRENT (COMITÉS JEUNESSE ET AÎNÉS) • COMITÉ KITCHESPI • COMITÉ PLACE LACADIE/PLACE HENRI-BOURASSA • COMITÉ VISA MONTRÉAL-NORD (DE LA TABLE DE CONCERTATION JEUNESSE DE MONTRÉAL-NORD) • COMITÉ VISA MONTRÉAL-NORD (DE LA TABLE DE CONCERTATION JEUNESSE DE MONTRÉAL-NORD) • COMITÉS DE CIRCULATION DES ARRONDISSEMENTS DE MONTRÉAL • COMMISSION SCOLAIRE DE MONTRÉAL • COMMUNAUTÉ SÉPHARADE BETH RAMBAM DE CÔTE SAINT-ÉLUC • COMMUNAUTÉ VIETNAMIENNE AU CANADA • COMPLEXE SPORTIF CLAUDE-ROBILLARD • CONCERTATION VILLE-ÉWARD ET CÔTE-SAINTPAUL • CONGREGATION DORSHEI EMET • CONGRÉGATION SÉPHARADE OR-HAHAYIM • CONGRÈS JUIF DE MONTRÉAL • CONSEIL RÉGIONAL DES PERSONNES ÂGÉES ITALO-CANADIENNES (ICRAIC) • COOP MULTI JEUNESSE DE SERVICES DE CÔTE-DES-NEIGES (LA MAISON DE JEUNES DE LA CÔTE-DES-NEIGES INC.) • COPATIA (CENTRE D'ORIENTATION ET DE PRÉVENTION DE L'ALCOOLISME ET DE LA TOXICOMANIE POUR LES LATINO-AMÉRICAINS) • CORPORATION CULTURELLE LATINO-AMÉRICAINNE DE L'AMITIÉ (COCLIA) • CORPORATION DE GESTION DES LOISIRS DU PARC • COURRIER AHUNTIC • CPE VANIER • CSST • CUISINES COLLECTIVES SAINT-FROCH • CUMULUS • DÉPÔT ALIMENTAIRE NDG/NDG FOOD DEPOT • DESTINATION CENTRE-VILLE • DESTINATION TRAVAIL ET CIE • DON BOSCO YOUTH LEADERSHIP CENTER • DURO VITRES • ÉCHANGE DE SERVICES DE LASALLE INC. • ÉCOLE DE TECHNOLOGIE SUPÉRIEURE (ÉTS) • ÉCOLE POLYTECHNIQUE DE MONTRÉAL • ÉCOLES PRIMAIRES DU TERRITOIRE • ÉCOLES SECONDAIRES DU TERRITOIRE • ÉCO-QUARTIER AHUNTIC • ÉCO-QUARTIER CÔTE-DES-NEIGES • ÉCO-QUARTIER EMBELLISSEMENT FLEURY • ÉCO-QUARTIER VOISINS DU SAUT • ÉMAGE JEUNESSE (YOUTH ÉMAGE) • EN MARGE 12-17 • ENTRAIDE AHUNTIC-NORD • ENTRAIDE AHUNTIC-NORD • ENTRAIDE BÉNÉVOLE MÉTRO • ENTRE LA RUE ET L'ÉCOLE — PROGRAMME DU SERVICE D'AIDE COMMUNAUTAIRE ANJOU • ÉQUIPE RDP • ESPACE AVENIR • FAMILIEMUNES • FILIÈRE EMPLOYABILITÉ • FONDATION BEAUJEU-BLONDIN • FONDATION GÉNÉRATIONS • FONDATION RIENS POUVOIRS (FPP) • FONDS DE DÉPAN-

JAGE DE L'OUEST DE L'ÎLE • FOYER DE JEUNES TRAVAILLEURS ET TRAVAILLEUSES DE MONTRÉAL INC. (FTTM) • FRATERNITÉ INTER-PROVINCIALE DES OUVRIERS EN ÉLECTRICITÉ (IPOE) • GARNISON MONTRÉAL — BASE MILITAIRE DE LONGUE-POINTE • GCC LA VIOLENCE (GROUPE COMMUNAUTAIRE CONTRE LA VIOLENCE) • GOOD LUCK CLUB • GROUPE ACTION JEUNESSE • GROUPE D'ENTRAIDE DE MERCIER-OUEST GEMO • GROUPE D'ENTRAIDE MATERNELLE DE LA PETITE-PATRIE (GEM) • GROUPE PLACE À LA MARCHE • HABITATIONS ADÉLARD LANGEVIN • HAÏTE-FEMME MONTRÉAL-NORD • HAÏTE-FEMMES MONTRÉAL-NORD (COMITÉ D'ACTION FEMMES ET SÉCURITÉ URBAINE) • HATZLOCH DE MONTRÉAL • HÉBERGEMENT 9335 • HÉBERJEUNE DE PARC-EXTENSION • HEC MONTRÉAL — ÉCOLE DES HAUTES ÉTUDES COMMERCIALES • HIBOU • HIMALAYA SENIORS DU QUÉBEC (HIMALAYA SENIORS OF QUEBEC) • HÔPITAL DE MONTRÉAL POUR ENFANTS • HÔPITAL DOUGLAS • HÔPITAL LOUIS-H. LAFONTAINE • INCENDIE VILLE DE MONTRÉAL ARRONDISSEMENT SAINT-LEONARD • INNERCOURT • INSTITUT DE FORMATION ET D'AIDE COMMUNAUTAIRE À L'ENFANT ET À LA FAMILLE (IFACEF) • INTERVENTION ROUSSELOT • IVC — INDEMNISATION DES VICTIMES D'ACTES CRIMINELS • JARDIN COUVERT • JE RÉUSSIS • JEUNES EN MOUVEMENT DE POINTE-AUX-TREMBLES • JEUNESSE 2000 LACADIE • JEUNES AU SOLEIL • JEUX OLYMPIQUES SPÉCIAUX DU QUÉBEC • JOURNAL DE SAINT-MICHEL • LA CAFÉTERIA COMMUNAUTAIRE MULTI-CAF • LA CASERNE (18-30 ANS) DU CCSE MAISONNEUVE • LA JOUJOUTHEQUE SAINT-MICHEL • LA MAISON D'AUREO • LA MAISON DE JEUNES DE LA CÔTE-DES-NEIGES INC. • LA MAISON DE JEUNES DE LA CÔTE-DES-NEIGES INC. • LA MAISON DES FAMILLES DE MERCIER-EST • LA MAISON DES GRANDS-PARENTS DE VILLÉRY • LA MAISON DES JEUNES MAGI DE MERCIER-OUEST INC. • LA MAISON DU PÈRE • LA MAISON TANGENTE INC. • LA PATROUILLE D'ARRONDISSEMENT DDO/ROXBORO • LA PROMENADE FLEURY • LA RELANCE — JEUNES ET FAMILLES • LA TOURNÉE YOLPPI • L'ACCUEIL BONNEAU • LAKESHORE CIVITAN CLUB • L'ANTRE-JEUNES DE MERCIER-EST • L'APPOINT C. H. LOUIS H. LAFONTAINE • L'AVENUE — MAISON D'HÉBERGEMENT JEUNESSE • LE BOULOT VERS... • LE BUNKER • LE CARREFOUR DES AÎNÉS DE SAINT-AUBRENT • LE CHEZ-NOUS DE MERCIER EST • LE COLLECTIF JEUNESSE ARRONDISSEMENT SAINT-LEONARD • LE DROP-IN • LE FORUM PEPSI • LE GUIDE DE MONTRÉAL-NORD • « LE NET » CLUB GARGONS ET FILLES DE LACHINE • (LE) RELAIS POPULAIRE INC. • LE ROC • LES AÎNÉS DU VILLAGE MONTPELLIER • LES BUREAUX D'ANTOINE • LES HABITATIONS NICOLET • LES HABITATIONS VALVIEUX • LES JOYEUSES • LES PETITS FRÈRES DES PAUVRES • LES RÉSIDENCES SOLEIL — MANOIR SAINT-LEONARD • LES SCIENTIFIQUES • LES SERVICES D'AIDE À LA FAMILLE JUIVE DE L'INSTITUT BARON DE HIRSCH (IFS) • L'EXIT • LIQUE DES NOIRS DU QUÉBEC • L'ITINÉRAIRE • LITTLE BURGUNDY BLACK FAMILY GROUP • L'OASIS DES ENFANTS DE ROSEMONT • LOISIRS MAISON SAINT-HIPPOLYTE • LOISIRS RÉCRÉATIFS ET COMMUNAUTAIRES SAINT-JEAN-VIANNEY • MAGASIN-PARTAGE VILLÉRY • MAIL CAVENDISH • MAISON CHEZ DORIS • MAISON DE JEUNES LE CHEMIN FAISANT INC. • MAISON DE JEUNES LE ZÉNITH DE SAINT-LEONARD • MAISON DE LA CULTURE • MAISON DE LA FAMILLE DE SAINT-LEONARD • MAISON DE QUARTIER VILLÉRY (AQV) • MAISON DE RÉPIT OASIS • MAISON D'ENTRAIDE ST-PAUL/ÉWARD • MAISON DES FAMILLES DE VERDUN • MAISON DES FEMMES SOURDES DE MONTRÉAL (MFSM) • MAISON DES JEUNES À-MABAIE • MAISON DES JEUNES BORDEAUXCARTIERVILLE • MAISON DES JEUNES DE PIERREFONDS INC. • MAISON DES JEUNES DE WESTMOUNT (TAG) • MAISON DES JEUNES DU VIEUX POINTE-AUX-TREMBLES • MAISON DES JEUNES LA GALERIE • MAISON DES JEUNES LE LIEN • MAISON DES JEUNES LE SQUATT AHUNTIC • MAISON DES JEUNES L'ESCALIER • MAISON DES JEUNES L'ESCAPPETTE • MAISON DES JEUNES L'OUVERTURE • MAISON DES JEUNES PAR LA GRAND-PORTÉ • MAISON DES JEUNES QUINKABUZZ • MAISON DES JEUNES SECTEUR RIVIÈRE-DES-PRAIRES • MAISON DU QUARTIER LE CHEZ-NOUS • MAISON FLEURY • MAISONNETTE DES PARENTS • MANOIR GUY-DORÉ • MANOIR MONTEPIRE • McDONALD • MISSION OLD BREWERY • MODULE DU NORD QUÉBÉCOIS • MON-RESTO SAINT-MICHEL • MONVOIE AHUNTIC INC. • MONTRÉAL CARIBBEAN SOCIAL ORGANIZATION • MONTRÉAL-NORD EN SANTÉ • MOUVEMENT FRATERNITÉ MULTITHÉNIQUE INC. • OBJECTIF SÉCURITÉ ACTION • OFFICE MUNICIPAL D'HABITATION DE MONTRÉAL • OPERATION JEUNESSE VILLE ÉWARD/CÔTE SAINT-PAUL • ORGANISATION D'AIDE AUX SANSEMPLOI SUD-OUEST DE MONTRÉAL (ODAS SUD-OUEST) • ORGANISATION DES JEUNES DE PARC-EXTENSION (PEYO — PARK-EXTENSION YOUTH ORGANIZATION) • ORGANISATION DU HOCKEY

MINEUR DE MONTRÉAL-NORD • PACT DE RUE (PROJET ADO COMMUNAUTAIRE EN TRAVAIL DE RUE) • PARC-EXTENSION QUARTIER EN SANTÉ (PEQS) • PARENTS EN MARGE DE LA RUE • PARENTS-SECOURS DU TERRITOIRE • PARENTS-SECOURS TETRAULTVILLE • PARROISSE ST-CHARLES • PARROISSE SHRENÉ • PARROISSE STRICHARD • PATRO LE FREVOST • PAVILION FOSTER • PETITES-MAINS (CENTRE DE FORMATION) • PITREM — PROGRAMME D'INITIATION AU TRAVAIL RÉGION EST DE MONTRÉAL • PLACE ALEXIS NIHON • PLACE KENSINGTON • POPOTE ROULANTE D'AHUNTIC • PORTAGE • PRÉVENTION DU CRIME AHUNTIC • CARTIERVILLE (PROGRAMME TANDEM) • PRÉVENTION SUD-OUEST • PROGRAMME MILE END • PROGRAMME PAIR (PROGRAMME D'ASSISTANCE INDIVIDUELLE AUX PERSONNES RETRAITÉES DU YMCA ST-AUBRENT • PROGRAMME TANDEM DE DIFFÉRENTS ARRONDISSEMENTS • PROGRAMME TANDEM MONTRÉAL ÉWARD-SAINT-PAUL • PROGRAMME TANDEM MONTRÉAL VILLE-MARIE EST • PROGRAMME TANDEM MONTRÉAL VILLE-MARIE OUEST • PROJET CHANGEMENT — CENTRE COMMUNAUTAIRE POUR AÎNÉS • PROJET COMMUNAUTAIRE DE PIERREFONDS • PROJET GRAFFITI • PROJET HARMONIE • PROJET HARMONIE • Q92 FM • R.O.M.E.L. REGROUPEMENT DES ORGANISMES DU MONTRÉAL ETHNIQUE POUR LE LOGEMENT • R.O.P.A.S.O.M. (REGROUPEMENT DES ORGANISMES POUR AÎNÉS ET AÎNÉES DU SUD-OUEST DE MONTRÉAL) • RADIO VILLE-MARIE CIRA 91.3 FM • JEUNESSE • RÉFUGE POUR FEMMES DE L'OUEST DE L'ÎLE • REPÈRE DES JEUNES • RÉSEAU ENFANTS RETOUR • RÉSIDENCE ANGELICA • RÉSIDENCE CITÉ RIVE • RÉSIDENCE CLURE VIANNEY SAWARIA • RÉSIDENCE DE MONTMAGNY • RÉSIDENCE GRIFFITH-MCDONNELL • RÉSIDENCE HOLY CROSS (HOLY CROSS COMMUNITY HOUSING CORP) • RÉSIDENCE TÉLESPHORE SAWARIA • RÉSIDENCE YVON-BRUNET • RÉSIDENCES CALDWELL • RÉSIDENCES VALDORF • RESOLIDAIRE (RÉSEAU BÉNÉVOLE HOCHELAGA-MAISONNEUVE) • RESSOURCE JEUNESSE SAINT-AUBRENT • RESTAURANT MCDONALD • RESTAURANT MCDONALD'S, MAIL CAVENDISH • RESTO-PIERREFONDS • REVDEC • RIVER'S EDGE COMMUNITY CHURCH • SAAG — SOCIÉTÉ DE L'ASSURANCE AUTOMOBILE DU QUÉBEC • SAINT-AUBRENT OPTIMIST CLUB VERDUN-LASALLE • SAINT CANADA • SARIMM — SERVICE D'AIDE AUX RÉFUGIÉS ET AUX IMMIGRANTS DU MONTRÉAL MÉTROPOLITAIN • SCOUTS CANADA CONSEIL PROVINCIAL DU QUÉBEC • SDC MONK • SÉCURITÉ PUBLIQUE DE DIFFÉRENTS ARRONDISSEMENTS • SÉCURITÉ PUBLIQUE DE WESTMOUNT • SERVICE À LA FAMILLE CHINOISE DU GRAND-MONTRÉAL • SERVICE BÉNÉVOLE D'ENTRAIDE ANJOU (SBRA) • SERVICE D'AIDE AUX CONJOINTS (SAC) • SERVICE D'AIDE COMMUNAUTAIRE ANJOU • SERVICE D'AIDE COMMUNAUTAIRE ET DE LIAISON POUR IMMIGRANTS DE NOTRE-DAME-DE-GRÂCE (SACU) • SERVICE DE NUTRITION ET D'ACTION COMMUNAUTAIRE (SNAC) • SERVICE DU DÉVELOPPEMENT COMMUNAUTAIRE SAINT-LEONARD • SERVICES CANADIENS D'ASSISTANCE AUX IMMIGRANTS JUIFS (IAS) • SERVICES DE POLICE DU CFPC (CHEMIN DE FER CANADIEN-PACIFIQUE) • SERVICES JUIFS D'INFORMATION ET DE RÉFÉRENCE • SMU (SERVICES MÉDICAUX D'URGENCE) • SOCIÉTÉ DE SAINT-VINCENT DE PAUL • SOCIÉTÉ DE TRANSPORT DE LAVAL (STU) — PRÉVENTION • SOCIÉTÉ DE TRANSPORT DE MONTRÉAL (STM) — SERVICE DE SURVEILLANCE • SOCIÉTÉ INTERNATIONALE DU BANGLADESH (SIB) • SOLIDARITÉ AHUNTIC • SOLIDARITÉ MERCIER-EST • SOLIDARITÉ SAINT-HENRI • SOLUTIA CANADA INC. • SPECTRE DE RUE • STATION FAMILLE • ST-HUBERT RÔTISSERIE CÔTE-DES-NEIGES • STM • CENTRE DE TRANSPORT SAINT-DENIS • T.V.D.S. • LE CENTRE OPTION-PRÉVENTION • TABLE DE CONCERTATION • CONSEIL LOCAL DES INTERVENANTS COMMUNAUTAIRES DE BORDEAUXCARTIERVILLE (LCIC) • TABLE DE CONCERTATION JEUNESSE DE L'OUEST DE L'ÎLE • TABLE DE QUARTIER DU NORD-OUEST DE L'ÎLE DE MONTRÉAL (TONOMI) • TABLES DE CONCERTATION DES AÎNÉS DES ARRONDISSEMENTS MONTRÉALAIS • TABLES DE CONCERTATION JEUNESSE DES ARRONDISSEMENTS MONTRÉALAIS • TIERRETH BETH DAVID JERUSALEM • TIM HORTON • TOUJOURS ENSEMBLE • TOUJOURS PRUDENT • JAVAI MAI PRIS — STAY ALERT STAY SAFE • TRACOM • TRAJET JEUNESSE • TRANSIT 24 INC. • MAISON D'HÉBERGEMENT POUR FEMMES VICTIMES DE VIOLENCE CONJUGALE • UNITÉ • CENTRE D'INITIATIVES POUR LE DÉVELOPPEMENT COMMUNAUTAIRE • UNIVERSITÉ DE MONTRÉAL • URGENCE PSYCHOSOCIALE/JUSTICE (UPS-J) JEUNESSE • URGENCES-SANTÉ RÉGION EST • VERS VOUS • VON L'OUEST DE L'ÎLE (VICTORIA ORDER OF NURSES) • VOYAGEUR FLEUT MONTRÉAL (CENTRE DE GESTION DES DÉPLACEMENTS DU CENTRE-VILLE DE MONTRÉAL) • WEST ISLAND TENNIS CLUB • WOMEN AWARE • Y DES FEMMES • YMCA DU TERRITOIRE

ners
Thanks to our partners!

Chantale Fradette from Centre jeunesse de Montréal, Jean-Guy Gagnon, Deputy Director, Harry Delva from La Maison d'Haïti and Mario Plante, Assistant Director.



GENERATING CONSTRUCTIVE DIALOGUE AMONG CO-PRODUCERS OF PUBLIC AND PRIVATE SAFETY, NAMELY BY INITIATING AND IMPROVING CONTACTS WITH REGIONAL PARTNERS. 2005 SPVM ACTION PLAN

We are all co-producers of our community's safety and well-being. Thanks to all of our partners!

Concerned to espouse social development in all of its aspects by lending its support in terms of safety, the SPVM participates in an impressive number of working committees. Some are directly related to its internal development or the concerns of the City of Montréal. Others focus on the promotion of justice and the police, here and elsewhere. Lastly, a very great majority of these committees undertake to study and provide solutions for certain social problems. The following, non-exhaustive list gives a good overview of the variety of topics that were addressed by the SPVM within those committees during 2005.

LIST OF COMMITTEES ON WHICH SPVM PARTICIPATES

3-1-1	DISPOSITIF GROUPE À GROUPE	POLICE INFORMATION AND STATISTIC COMMITTEE (POLIS)
9-1-1	CENTRE DE RÉFÉRENCES DU GRAND MONTRÉAL	GROUPE DE TRAVAIL PROVINCIAL SUR LE PROFILAGE RACIAL
ACCÈS – ALCOOL ET TABAC	ÉCOLE NATIONALE DE POLICE DU QUÉBEC	PROSTITUTION
ASSOCIATION CANADIENNE DES CHEFS DE POLICE	ESCOUADE RÉGIONALE MIXTE	PROJET D'IMPLANTATION DU SYSTÈME INTÉGRÉ DE GESTION
ASSOCIATION DES DIRECTEURS DE POLICE DU QUÉBEC	FBI LAW ENFORCEMENT EXECUTIVE DEVELOPMENT ASSOCIATION CANADA	COMITÉ CHARGÉ DE FAIRE PLACE AU CHANGEMENT (DIVERSITÉ) DANS LA FONCTION PUBLIQUE FÉDÉRALE
APCO	FONDS QUÉBÉCOIS DE RECHERCHE SUR LA SOCIÉTÉ ET LA CULTURE	REGISTRE SUR LA LOI SUR LE SYSTÈME DE JUSTICE PÉNALE POUR ADOLESCENTS
APSAM	COMITÉ SCIENTIFIQUE SUR LES GANGS DE RUE	REGISTRE NATIONAL DES DÉLINQUANTS SEXUELS
ARMURERIE	GROUPE DE TRAVAIL POUR L'AVANCEMENT E L'ANALYSE ET DE LA RECHERCHE EN MILIEU POLICIER	RECHERCHE ET INTERVENTION SUR LES SUBSTANCES PSYCHOACTIVES – QUÉBEC
ASSOCIATION QUÉBÉCOISE PLAIDOYER-VICTIMES	GROUPE DE TRAVAIL SUR L'INSCRIPTION DES ORDONNANCES EN MATIÈRE DE NON RESPONSABILITÉ CRIMINELLE POUR CAUSE DE TROUBLES MENTAUX	COLLECTIF EN INTERVENTION ET RECHERCHE SUR LES ASPECTS SOCIO-SANITAIRES DE LA TOXICOMANIE
BUREAU INTERNATIONAL DES DROITS DES ENFANTS	HARMONISATION DES NIVEAUX DES SERVICES POLICIERS	COMITÉ NATIONAL CANADIEN POUR LA POLICE ET LA SANTÉ MENTALE
CACP – CRIME PREVENTION COMMITTEE	HOMELAND SECURITY	TABLES DE CONCERTATION EN SANTÉ MENTALE
CASINO	HÔPITAUX	SERVICE CANADIEN DE RENSEIGNEMENTS ET DE SÉCURITÉ
COMITÉ D'ACTION SUR LE TRAFIC HUMAIN INTERNE ET INTERNATIONAL (CATHI)	IMMEUBLES CONSEIL DES PARTENAIRES	SIGMA
CAVAC	COMITÉ NATIONAL SUR L'EXPLOITATION SEXUELLE DES ENFANTS SUR INTERNET	SYSTÈME INTÉGRÉ D'INFORMATION DE JUSTICE
COMITÉ CONSULTATIF SUR LA STATISTIQUE POLICIÈRE	COMITÉ PROVINCIAL PRÉVENTION CYBERCRIMINALITÉ	SÛRETÉ DU QUÉBEC
CELCO	INTERSECTION	SRCQ
CENTRES JEUNESSE BATSHAW ET CENTRES JEUNESSE DE MONTRÉAL	JEU : AIDE ET RÉFÉRENCE	SRPQ
COMITÉ DE GESTION DE L'ENTENTE INFORMATIQUE	JEUNES DE LA RUE	STM
CENTRE D'INFORMATION DE LA POLICE CANADIENNE	JEUNESSE – COMITÉ DE CRISE	SUICIDE ACTION MONTRÉAL
CISC	COMITÉ NATIONAL MIXTE DES REPRÉSENTANTS OFFICIELS DE LA JUSTICE PÉNALE (QUÉBEC)	COMITÉ SUR LA LOI SUR LE SYSTÈME CORRECTIONNEL DU QUÉBEC (PROJET DE LOI 89)
COMITÉ MIXTE MUNICIPAL-INDUSTRIEL SUR LA PRÉVENTION DES RISQUES D'ACCIDENTS INDUSTRIELS MAJEURS POUR L'EST DE MONTRÉAL	COMITÉ SECTORIEL SUR LE SYSTÈME DE COMPARUTION PAR VOIE TÉLÉPHONIQUE (SCVT)	TABLE DE CONCERTATION DE L'INDUSTRIE DU TAXI DU QUÉBEC
COMITÉ AVEUSEUR SUR LES PRATIQUES POLICIÈRES	COMITÉ SUR L'UNIFORMISATION DES PRATIQUES EN MATIÈRE CRIMINELLE	TABLE DE CONCERTATION DU MONT-ROYAL
GROUPE D'ÉTUDE SUR LES CRIMES EN SÉRIE	LAW ENFORCEMENT PROGRAMS CONCIL	TABLE DE CONCERTATION DU REMORQUAGE
SRCQ	COMITÉ D'HARMONISATION DE LA LOI 19	TABLE DE CONCERTATION PROVINCIALE PIÉTONS
COMITÉ DE GESTION STRATÉGIQUE SUR LA QUALITÉ DE VIE ET LA SÉCURITÉ	COMITÉ DE LIAISON DE LA LOI 9	TABLE DE DÉPENDANCE
BARREAU, DIFFÉRENTS COURS ET CONTENTIEUX	MÉTROPOLIS / GROUPE DE RECHERCHE SUR LES MIGRATIONS	TAQ
COMITÉ DE RÉORGANISATION DU TRAVAIL	MINISTÈRE DE L'IMMIGRATION ET DES COMMUNAUTÉS CULTURELLES	COMITÉ INTERSERVICES SUR LA TARIFICATION DES SERVICES POLICIERS
COMITÉS DE VIGIE	DIFFÉRENTS COMITÉS DE TRAVAIL DE LA VILLE DE MONTRÉAL	COMITÉ DES ÉCOLES DE TAXI DFPITQ, CFTR, CSDM
COMITÉS PARITAIRES	MINISTÈRE DE LA SÉCURITÉ PUBLIQUE	COMITÉ DES INTERVENANTS EN MATIÈRE DE TÉMOINS DÉLATEURS
COMMISSION DES DROITS DE LA PERSONNE ET DE LA JEUNESSE	MINISTÈRE DU QUÉBEC – COMMISSION DU TRANSPORT DU QUÉBEC – SOCIÉTÉ DE L'ASSURANCE AUTOMOBILE DU QUÉBEC	COMITÉ STRATÉGIQUE STRUCTURE POLICIÈRE CONTRE LE TERRORISME
CONSEIL QUÉBÉCOIS DU COMMERCE AU DÉTAIL	COMITÉ PROVINCIAL SUR LES MUNITIONS	UNIVERSITÉ DE MONTRÉAL – CONSEIL DE PROGRAMMES
CONSTAT – COMITÉ DE LIAISON	NAFA	VÉRIFICATION D'ANTÉCÉDENTS DE CANDIDATS APPELÉS À ŒUVRER AUPRÈS DE PERSONNES VULNÉRABLES
COMITÉ DE PARTENARIAT SUR LA LUTTE AU CRIME ORGANISÉ	NOEMI	VIVRE SANS VIOLENCE
CRI-VIFF	COMITÉ FÉDÉRAL CONTRE L'EXPLOITATION SEXUELLE DES ENFANTS À DES FINS COMMERCIALES (SÉNAT)	
CENTRE DE RENSEIGNEMENTS POLICIERS DU QUÉBEC	POLICE ANTI-IDLING TECHNOLOGY PILOT PROJECT	
CSR – COMITÉ DE REFONTE		
COMMISSION DE SANTÉ ET SÉCURITÉ AU TRAVAIL		

Our wealth: the commu

"THE STRENGTH OF OUR ORGANIZATION LIES IN ITS DIVERSITY; IT DRAWS ITS
COHESION FROM OUR SHARED HISTORY." YVAN DELORME, DIRECTOR OF THE SPVM, AT
A BREAKFAST CELEBRATING BLACK HISTORY MONTH



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**IMPROVING RELATIONS AND BUILDING TRUST BETWEEN SPVM PERSONNEL, MEMBERS
OF MONTRÉAL'S VARIOUS COMMUNITIES AND, ESPECIALLY, YOUTH.**

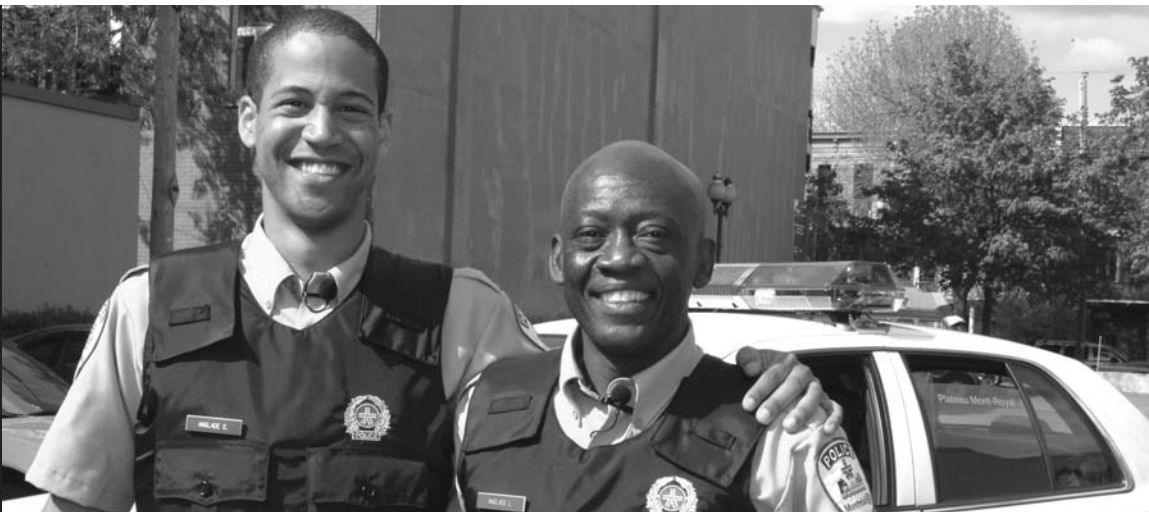
2005 SPVM ACTION PLAN

We have so much to learn about—and so much to offer—one another. Handling differences, however, requires openness and planned effort. Increasing opportunities for exchange makes it possible for either side to adapt and better understand each other. The SPVM therefore focusses heavily on organized activities with and for various communities to maintain its relationships with them—relationships that are built on trust.

Comité stratégique et de concertation and Neighbourhood Watch Committee

By involving external partners in identifying sources of insecurity and in the development of guidelines for community relations, the SPVM developed a communication network. This structure, implemented in 2004, enables the SPVM to maintain, on a corporate level, effective communication with the various communities; improve the role of partners; and create the obligation to direct, act and evaluate actions with communities.

It is the role of the four neighbourhood watch committees to take the pulse of communities' safety concerns and specific needs through a careful reading of the environment. Over the past year, members of the Black, Latino, Arab, Asian and youth neighbourhood watch committees expressed their needs in terms of safety and, in 2005, the SPVM officially launched its three-year plan for community relations. A summary of this plan can be found at www.spvm.qc.ca.



Emmanuel Anglade and Lionel Anglade.

Black History Month

Every February, the SPVM takes advantage of Black History Month to highlight the contribution of civilian and police personnel from this community to the excellence of the Police Service. This also provides an opportunity to reiterate the importance of gaining a better understanding of various communities' specific issues in order to more effectively meet the public's needs in terms of safety and security.

Action Week against Racism

As part of the Action Week against Racism in March, in several boroughs the SPVM initiated a variety of activities ranging from an exhibition of toys made by third-world children to a drawing competition based on the theme "Imagine a world without racism." Members of ethnic and cultural communities were also invited to go on a patrol with police officers from their neighbourhood station. This week of activities ended with a cocktail party to which Senior Management invited community representatives reflecting Montréal's cultural mosaic.

Organized by Neighbourhood Station 11, together with Lavoie high school, the drawing competition's three finalists and one grand prize winner received a number of prizes and honours. The finalists' drawings were selected to illustrate the SPVM's 2005 Annual Review.

Beaux, jeunes et forts...

...à l'Académie de police. Throughout the month of June, about 40 young people from visible minorities participated in the program Beaux, jeunes et forts... à l'Académie de police. For four jam-packed days, these young people, guided by police officers, became more familiar with the multiple facets of police work through a menu of training, visits by different squads and various demonstrations. The objectives of this program were to bridge the gap between youth and police officers by helping them to better understand police work, raise youth's awareness of the various realities related to juvenile delinquency and develop the interest of young people from ethnic and cultural communities in the field of police work.

On target for seniors

Throughout the year, various initiatives—namely conferences, meetings and cultural activities—were organized to meet the needs of our elderly clientele. Neighbourhood police station officers use these activities to raise area seniors' awareness of the various problems that affect them, such as safety, fraud and abuse, to name a few. For example, the neighbourhood police stations participated in the theatre productions *Blanche détresse*, by the Parminou theatre, and *Poivre et sel*, which aim to raise awareness of the phenomenon of senior abuse.

Our world: planet Earth

"CONTINUING TO BE A KEY PLAYER IN ALL THAT MAKES MONTRÉAL A
FIRST-CLASS INTERNATIONAL METROPOLIS REMAINS OUR COMMITMENT."

YVAN DELORME, DIRECTOR OF THE SPVM



The SPVM also feels solidarity with people living in difficult situations caused by war. It therefore participates in UN peacekeeping missions when its services are needed. In 2005, five contingents with a total of 57 police officers were assigned to Minustha, Haiti, and one police officer helped train Iraqi police officers in Jordan.

In the wake of the Fourth Municipal Leaders Summit on Climate Change (Montréal 2005), the SPVM also committed to doing its part to reduce greenhouse gas emissions by following the objectives of the first strategic plan for sustainable development that was adopted by the City of Montréal in April 2005. This step is significant, considering the SPVM requires about 1,000 vehicles to carry out its operations. A hybrid vehicle is currently being tested.

The fight against terrorism

ORGANIZING AND HOLDING A MAJOR, MULTIPARTNER SIMULATION EXERCISE TO DEVELOP THE ABILITY TO RESPOND TO TERRORISM. 2005 SPVM ACTION PLAN

Being a citizen of the world also means contributing to the international fight against terrorism. Montréal stakeholders, including the SPVM, must be ready to take action if a terrorist attack were to happen. In 2005, the Module antiterrorisme et mesures d'urgence continued to fine-tune its preparedness and that of its partners on several levels, including through simulation exercises, the creation of a multiorganizational watch committee, operationalization and availability of an online accreditation system for partners when faced with any type of threat, and the distribution of complete kits for protection against biological risks for each of the vehicles in the fleet.



One of the many crowd control operations in 2005.

Crowd control

PROMOTING THE HOLDING OF INTERNATIONAL EVENTS IN A SAFE SETTING.

2005 SPVM ACTION PLAN

Montréal, city of festivals, holds a large number of local and international events each year. In terms of public event management, the SPVM contributes to ensuring the safety of many different types of gatherings. The SPVM must make certain that all of these events are held without overcrowding and that all participants are safe.

For a few years now, the SPVM has faced continuous and significant growth in the number of these gatherings. There were 1,035 in 2005, a 35% increase since 2001. Their concentration during the summer months (May to October) imposed additional constraints, as several events followed each other closely or overlapped: the Grand Prix of Canada, Fête nationale, Festival International de Jazz de Montréal, United Nations Climate Change Conference, FINA Swimming World Cup, Divers/Cité, Carifesta, Francofolies, Just for Laughs, L'International des Feux Loto-Québec and the World Film Festival.

Montréal, an international city, receives visitors year-round.

FINA Swimming World Cup

Athletes from more than 180 countries participated in the FINA World Cup competitions. The eyes of the world were on this international event, heightening the risk of an attack. Police officers from our various cultural communities scored a particular success by wearing badges that identified the languages, other than French and English, in which they were able to greet and provide information for visitors.

11th Annual United Nations Climate Change Conference

In the wake of the Kyoto Protocol, the presence of representatives from some 180 participating countries and the international media, as well as numerous environmental groups, required us to provide major crowd control, which made it possible to host and close this conference in a safe and orderly manner.

Métropole 2005

Held over three weeks, Métropole 2005 was the largest antiterrorism simulation exercise ever held in Québec. The main objective of the exercise was to improve stakeholders' response at an event held in downtown Montréal attended by more than 80 decision makers and 350 first-line players. This exercise simulating terrorist attacks also made it possible to establish bases for discussion among the three largest police services and stakeholders from Montréal's Emergency Preparedness Centre. The latter, moreover, added this type of major annual exercise to its action plan.

Our achievements our influence

"THE SPVM HAS THEREFORE SET ITSELF THE FOLLOWING CHALLENGES: ENSURE THAT OUR MEMBERS ARE ALWAYS IN THE VANGUARD OF POLICING PRACTICES, PURSUE THE DEVELOPMENT OF THOSE PRACTICES AND BE RECOGNIZED BY OUR PEERS AND THE SCIENTIFIC COMMUNITY." YVAN DELORME, DIRECTOR OF THE SPVM

nt:



The SPVM and research

The SPVM is both a researcher and a topic of research. It conducts studies—as either contractor or collaborator—that enable it to improve its practices on several levels. External researchers also choose certain SPVM features or activities as topics for their research.

Four individuals are currently conducting the following research projects as part of their doctoral studies:

- Evaluation of the credibility of verbal testimony in the case of interrogation
- Antisocial behaviour
- Study on handling trauma related to sexual assault
- Police operations with excluded populations of drug users that are present in public areas and publicly used private areas

Two master's theses were completed in 2005 on the following topics:

- Community governance, collective efficacy and levels of disorder: A study of social housing in the city of Montréal
- Analysis and compilation of data on neighbourhood police stations

Two other theses are still being written:

- Arab Muslim police officers and the SPVM
- Police interventions in respect to high schools

Other research projects were completed in 2005 on a wide variety of subjects:

- Representation of intersectoral actions in the fight
- Assessment of the interview protocol used in investigating sexual assaults on children
- Wearing a police belt
- The trafficking of women into Québec
- Quality of life in the workplace
- Emergency measures and antiterrorism
- Survey
- Examining the concept of “dangerous” mental illness

Visits of police officers from abroad

In 2005, several delegations representing police services from abroad visited the SPVM.

April	Five-day visit by a delegation of five police officers from the Brussels North police service (Belgium)
May	One-day visit by a delegation of five soldiers from the Defence Housing Authority in Pakistan
May	Five-day visit by a delegation of five police officers from the Brussels North police service (Belgium)
June	One-day visit by two Swiss police officers
June	One-day visit by a delegation of six police officers from the Boraine police service (Belgium)
July	One-day visit by a police officer of the Guatemalan National Police (Vice-Ministry of Community Policing)

SPVM expertise

Members of the SPVM have gained recognized expertise in a number of fields. They are often asked to share their knowledge through speeches or presentations at seminars, conferences and assemblies.

- “The Police and Citizens”: presentation at the Colloque international francophone. “Fighting the Sexual Exploitation of Children for Profit: The SPVM Initiative”: presentation to the Comité contre l’exploitation des enfants et des jeunes
- Report on video surveillance at the Colloque sur la biométrie
- Two presentations on the concept of neighbourhood policing at the 2005 Honors Project Conference of New England College’s Criminal Justice department (New Hampshire)
- Two presentations at the annual Outlaw Motorcycle Gang Investigation (IOMGIA) general meeting
- “The Impact of Internet Telephony on the Handling of 9-1-1 Calls”: presentation at the Canadian Institute’s second Québec Forum on IP Telephony
- Presentation on police intervention in cases of individuals in crisis at the Société québécoise de la schizophrénie seminar
- Presentation on legislation relating to mental health in various Canadian provinces before the Canadian National Committee of Police/Mental Health Systems
- Participation in a round-table discussion to comment on research into persons forcibly admitted to hospital as part of the colloque d’Action autonomie
- Presentation of information concerning police intervention during a study day at the Old Brewery Mission
- Participation in a round-table discussion on communications and diversity at the Canadian Institute’s annual conference on public relations and communications

Recognition of SPVM activities

- International Outlaw Motorcycle Gang Investigators (IOMGIA) award, given to the individuals who headed the “Ziplock” project for their continuous efforts in the fight against criminal biker gangs
- Prize awarded by the first Gala Noir et Blanc, recognizing the courage displayed by SPVM members in performing their duties, the values that guide their actions, their selflessness in helping, as well as their respect and consideration for, others, regardless of ethnicity or race
- Scholarship awarded at the Gala Noir et Blanc to the young winners of the “Imagine a world without racism” drawing competition organized by Neighbourhood Police Station 11

Recognition of SPVM member excellence

- 146 Distinguished Service medals (20 years of exemplary service)
- 87 Distinguished Service bars (30 years of exemplary service)
- 6 Médailles pour action méritoire from the Ministère de la Sécurité publique
- 9 Canadian Organ Donors Association “Good Samaritan” medals, awarded to police officer volunteers
- 27 United Nations medals
- 25 Canadian Peacekeeping Service medals

Our commitment

"WE HAVE RESOLVED TO BE PROACTIVE IN MEETING THE EXPECTATIONS
EXPRESSED BY THE CITIZENS OF MONTRÉAL AND THEIR ELECTED OFFICIALS."

YVAN DELORME, DIRECTOR OF THE SPVM



ent:
solidarity

WE DON'T ALL HAVE THE SAME LOT IN LIFE. SOME MAY BE IN POOR HEALTH; OTHERS MAY BE GROWING UP IN A LESS THAN IDEAL ENVIRONMENT. THE SPVM AND ITS MEMBERS PLACE IMPORTANCE ON CONTRIBUTING, IN WHATEVER CAPACITY THEY CAN, TO THE COLLECTIVE WELFARE OF MONTREALERS. THE SPVM HOLDS CHARITABLE EVENTS OR LENDS ITS HELP TO THOSE OF OTHER ORGANIZATIONS THAT SHARE IN ITS OBJECTIVES.

Omnium de golf du directeur

On August 29, 2005, 300 guests teed off for a good cause. The \$20,000 in proceeds collected was shared among the Scouts de Montréal, the YMHC, Sun Youth, The Missing Children's Network Canada and the Red Cross.

Randonnée du directeur

A total of \$2,300 was raised by 125 police officers and friends of the SPVM who took to the road in support of the Maison d'Haïti.



Opération Nez rouge

As the welfare of Montrealers is taken to heart by the SPVM and its members, the public's safety is fundamental. Maintaining safety is part of their work, but they also devote time to this task outside of their formal duties. On December 16, about 50 SPVM police and civilian employees participated in the *Opération Nez rouge* corporate event. This is the 20th year in a row that the SPVM has joined with *Opération Nez rouge* in the fight against drinking and driving. This bane of society still exists and it is a priority of the SPVM to combat it.



Torch run

The Special Olympics are held by Special Olympics Inc., an organization that is present in 150 countries and is supported by 500,000 volunteers. A million athletes and their 140,000 coaches participate in more than 20,000 competitions. For several years, Montréal police officers have supported Québec's special athletes by organizing fundraisers. In 2005, a number of members took part in many activities, including a golf tournament, carwash and the 767 Challenge at the Montréal-Pierre Elliott Trudeau International Airport.

Journée "fèves au lard"

On September 30, the SPVM participated in the *Fraternité des policiers et policières de Montréal's* Journée "fèves au lard," or baked beans day, during which 17,000 meals were served. The \$100,000 raised was distributed among organizations serving disadvantaged citizens by the participating neighbourhood police stations.



The Neighbourhood Police Station 12 uniform run

Just one example among many others of commitment in the community

The police officers of Neighbourhood Station 12 take their community commitment seriously. On May 1, 2005, Patrick Petitclerc was assigned to traffic control during a race. A runner passing by told Officer Petitclerc that he would really like to see him run. That was all it took for our police officer to get going. He ran the 10-kilometre race, organized by the YMCA, in full uniform. Despite the added weight of his equipment, Officer Petitclerc finished the race in 10th place.

Mission

The mission of the Montréal Police Service is to maintain peace, order and public safety; prevent and curb crime and violations of laws or by-laws enacted by municipal authorities; and to find criminals.

To carry out this mission, the Montréal Police service ensures the safety of life and property, protects rights and liberties, respects victims and is attentive to their needs, and co-operates with the community through the promotion of multiculturalism.

By teaming with institutions, social and economic organizations, and community and resident groups, the Police Service seeks to enhance the quality of life for all residents of the city of Montréal, while contributing to reduced crime, improved road safety, the public's sense of security and a peaceful living environment, pursuant to the rights and freedoms guaranteed under the charters of Canada and Québec.

2005 Budget

The 2005 budget totalled \$468,429,000, which is 3.8% increase (or \$17,001,000) over the 2004 budget.

The 2005 budget of the Police Service was developed taking into consideration several items related to its mandate and obligations. While following the directions prioritized by the City of Montréal, it integrated the budget forecasts of Emergency Communications, the Taxi Bureau and the Towing Bureau.

Organizational values of the Police Service

In all actions and decisions pertaining to their fellow citizens and coworkers, members of the Police Service are guided by the following values:

THE SEARCH FOR EXCELLENCE

We seek excellence in our relationships with our fellow citizens, in the services we provide and in our management methods. We also strive for continuous improvement in all our activities.

THE IMPORTANCE OF EMPLOYEES

Police Service employees constitute our chief strength and our primary resource. We believe that our mission is best carried out by meeting individual aspirations and by demonstrating respect for individuals through the engagement of their involvement and the recognition of their achievements.

RESPECT FOR RIGHTS AND FREEDOMS

The basic principle that guides us in our relations with the community and with our staff is respect for the rights and freedoms of citizens.

PROFESSIONALISM

The Police Service's efforts are guided by thoroughness, compliance with regulations and ongoing professional training. We strive to set an example through conduct that exemplifies a respect for law and that creates a sense of trust and of credibility. Our pride in our work stems from this sense of professionalism.

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