



**Information meeting
Merging of local police stations 9 and
11**

Service de la gendarmerie Sud-Ouest

May 2020



Objectives of the information session

- ◆ Review the evolution of neighbourhood police services
- ◆ Explain the reason for the merger of local police stations 9 and 11
- ◆ Present the expected benefits
- ◆ Present the project schedule
- ◆ Answer questions



Neighbourhood police

- ◆ 1997: Creation of 49 neighbourhood police stations
 - Values: problem solving, geographic responsibility, service-oriented approach, partnerships, staff development
 - Developing local commitment to change workplace culture
- ◆ 2002: Evaluation by Raymond Chabot Grant Thornton
 - Recommendation: merging of local police stations where there is not enough staff to restore sufficient flexibility (missions other than responding to calls)
- ◆ 2003: Optimization of neighbourhood police services
 - Reduction from 49 to 39 local police stations
 - Creation of new positions: a second social and community agent added to every local station, additional neighbourhood and road safety agents, as well as foot patrol agents



Neighbourhood police

- ◆ 2007: New service coverage plan
 - Reduction from 39 to 33 local police stations
 - Creation of a project-based action unit (*Module d'action par projet-MAP*), community collaboration agents and advisors, bike patrol, joint patrol, local safety networks, etc.
- ◆ 2020: Merger (preserve workforce capacity)
 - Increase in police activities supported by a more robust staff, a more efficient distribution of the workload, and an enhanced coverage/visibility during the night shift.
 - Merging of local stations 24 and 26 (2019) and local stations 9 and 11 (2020)



Merging of local stations 9 and 11

The purpose of the merger:

- ◆ Enhancing our daily operational flexibility
- ◆ Improving organizational performance
- ◆ Strengthening work teams
- ◆ Enhancing the services offered to citizens



Merging of local stations 9 and 11

Local station 9 staffing

- ◆ More than 100 police officers
- ◆ 30 school crossing guards
- ◆ 2 civilian employees
- ◆ All located at 5501, Avenue Westminster, in Côte-Saint-Luc



Merging of local stations 9 and 11

- ◆ Expected benefits
 - Increased effectiveness through more robust resources
- ◆ Strength in numbers
 - Increased patrols, presence, visibility and accessibility
 - Faster emergency response
 - More resources for the project-based action unit
- ◆ Maintaining local services (local assignments)
 - Social and community agents
 - School crossing guards
 - Neighbourhood road safety agents



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Expected benefits

- ◆ Services that can be adapted to environmental changes
 - Demographic growth
 - Changes in the urban fabric
 - Future development projects such as: Royalmount and Namur-Hippodrome



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Expected benefits

- ◆ Several options are available to report events
 - Online
Filling out an event report online spvm.qc.ca
 - In person
Station 9: 5501, avenue Westminster, Côte-Saint-Luc
Station 26: 7405, avenue Mountain Sights, métro Namur
Station 33: 570, avenue Beaumont, métros Parc et Acadie
 - By phone
Dial 9-1-1. Citizens receive a call back form an employee of the CRRÉ (Centre de rédaction de rapports d'événements), to take a report, if needed.



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Project schedule

- ◆ January 28th to 30th, 2020
 - First information session for the mayors of the areas concerned
- ◆ March 9th to 11th, 2020
 - Second information session for the mayors and city councillors of the areas concerned
 - Information session for citizens and partners
(Scheduled for this past March and postponed to May 5th, 2020 due to COVID-19)
 - Côte-des-Neiges-Notre-Dame-de-Grâce borough
 - City of Côte-Saint-Luc, Town of Hampstead and Town of Montreal-Ouest
- ◆ Fall of 2020
 - Merging of local stations 9 and 11



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SPVM 2019-2021 Action Plan

Strategic orientations

- ◆ Excellence of citizen services
- ◆ Staff mobilization
- ◆ Commitment to the culture of collaboration



Thank you for your collaboration